

FREQUENTLY ASKED QUESTIONS

Parking Updates December 2022:

Effective December 1st, 2022, Stanford Health Care and Lucile Packard Children's Hospital staff hired before January 1st, 2019 will be eligible to purchase an 'A' or 'C' parking permit, instead of a 'Z' permit. In addition, by December 1st, 2022, 'C' parking will be available in the Center for Academic Medicine (CAM) Garage, on the lower two levels. If you have a question not answered by this document, please reach out to the Hospital Transportation Operations Center at TransportationServices@stanfordhealthcare.org or 650.736.8000

1. Why is this update happening?

This expansion of eligibility comes from a joint decision between Stanford University Transportation and Stanford Medicine Transportation Services. The goal of this change is to improve the equitable distribution of parking around campus, and to alleviate the high demand for 'Z' permit parking in Hoover Pavilion Garage and Stock Farm Garage

2. Can I use an 'A' or 'C' permit in the 500P – Pasteur Staff Garage?

No. Parking in the 500P - Pasteur Staff Garage continues to be by daily (\$8) permit only, purchased through the Stanford Medicine Parking app. Daily parking permits allow for increased flexibility in this high-demand parking garage, ensuring that it is filled efficiently depending on each day's individual demand, and not oversold.

Please note that a new app for Pasteur Staff Garage permits is launching Monday, November 15th. Click [here](#) for more information.

3. I was hired before January 1, 2019 - Can I keep my 'Z' permit?

No. Staff who are eligible for an 'A' or 'C' permit are not eligible for a 'Z' permit. That being said – a 'C' permit is the same cost as a 'Z' permit, and also allows you to park in Hoover Pavilion Garage and Stock Farm Garage, plus even more options, such as Stock Farm North & South Lot, and Hoover Pavilion South Lot. 'C' permits will also be available on the two lower levels of the Center for Academic Medicine (CAM) Garage by December 1st !

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4. I was hired after January 1st, 2019 – When will I be eligible for an ‘A’ or ‘C’ permit?

Stanford University and Stanford Medicine will review the permit eligibility for ‘A’ and ‘C’ permits periodically moving forward to determine future changes. The decision-making process will consider many factors, including staff attrition, permit sales rates, and actual capacity in parking locations around the hospitals

5. I was hired before January 1st, 2019 – when can I order my new ‘A’ or ‘C’ permit?

‘A’ and ‘C’ permits will become available in the online parking permit portal to all eligible staff on November 3rd, 2022. Please ensure that you set the permit effective date to December 1st or later to see the new permit options in your account

6. What happens if I was hired before January 1st, 2019 but I don’t do anything by December 1st?

If you have a monthly ‘Z’ permit, it will expire on November 30th. If you wish to continue parking on campus after that date, you must purchase an ‘A’ or ‘C’ permit or be subject to citation

If you do not currently have a ‘Z’ permit, nothing will happen to your permit account without your action. If and when you need to purchase a permit on or after December 1st, you will see ‘A’ and ‘C’ permit options in the online ordering portal.

7. What if I have a Motorcycle (‘MC’) permit?

All staff are eligible to purchase a motorcycle (‘MC’) permit, regardless of their hire date. Your ‘MC’ permit will not be affected by this change.

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8. Why are 'A' permits more expensive than 'C' and 'Z' permits?

'A' permits provide exclusive access to many parking areas in close proximity to hospital buildings. This includes Roth Way Garage, near 300P Emergency Department, Hoover Pavilion North Lot (L-1A) next to Hoover Pavilion, the top levels of the Center for Academic Medicine (CAM) Garage next to Lucile Packard Children's Hospital, and the area closest to Welch Road in Stock Farm North Lot, near 500 Pasteur.

While 'C' permits also provide many convenient parking options, they are typically a slightly further distance from the hospital buildings than 'A' permit parking locations

9. Do I have to buy a permit monthly?

No – both 'A' and 'C' permits are available at a daily rate. 'A' permits can be purchased for \$16.25 per day, and 'C' permits can be purchased for \$5.45 per day

10. Are independent contractors eligible to purchase an 'A' or 'C' permit?

No - independent contractors for Stanford Health Care and Lucile Packard Children's Hospital are eligible only to purchase a 'Z' parking permit with sponsorship. For more information about parking for independent contractors, please click the applicable link: [SHC](#) or [LPCH](#)

11. I have an 'A' permit, can I park in any other types of spaces?

'A' permits can be used to park in any 'C' parking space except for Hoover Pavilion Garage

12. I have a 'C' permit, can I park in any other types of spaces?

'C' permits can be used to park in the posted 'C'/'Z' spaces in the upper levels of Hoover Pavilion Garage. 'C' permits cannot be used to park in the 'Z' permit spaces of Stock Farm Garage (rooftop & ramp up to rooftop). 'C' permits may park in any 'C' permit space in Stock Farm Garage (available on levels 1 – 3 of Stock Farm Garage)

13. How long can 'Z' permits park at Stock Farm Garage?

'Z' permit parking at Stock Farm Garage has been extended through August 31, 2023.