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Stanford Medicine Transportation Services

Transportation & Parking News

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January 3, 2024

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Introducing Luum: Your All-in-One Platform for Commuting to Work

Luum is a hub for pre-tax commuter benefits, guaranteed ride home, transit passes, commute tracking, and more!



Explore all the transportation options offered at Stanford Medicine through Luum's all-in-one commuter platform!

Stanford Medicine Transportation Services is excited to launch Luum, a new commuter hub for hospital staff to conveniently access HealthEquity pre-tax commuter benefits, guaranteed ride home, transit passes, commute tracking, and more!

1) HealthEquity Pre-Tax Commuter Benefits

Stanford Health Care & Lucile Packard Children's Hospital have begun a transition from Edenred to HealthEquity for Pre-Tax commuter benefits. All future pre-tax benefits orders should now be placed in HealthEquity.

The Luum platform allows you to access the HealthEquity portal all via Single Sign-On (SSO) for a seamless experience. Start saving money on transit and parking expenses with HealthEquity today!

Why Choose Pre-Tax Parking & Transit Benefits?

- **Unlock Savings:** Optimize your commuting budget by utilizing pre-tax dollars for parking expenses!
- **Enjoy 30-40% Savings:** With pre-tax parking, you are not just finding a spot for your car; you are finding extra cash in your pocket—up to 40% in savings!

- **Commuter Parking Benefit:** Make your daily commute more cost-effective with the added perk of commuter parking benefits. It is a win-win for your wallet and your journey to work.
- To learn more about Pre-Tax Commuter Benefits, you can view the flyer [here](#).

2) Guaranteed Ride Home (GRH)

- The Guaranteed Ride Home program is here so you can have a back-up ride during unexpected times!
- Eligible staff who choose a sustainable commute can access a backup ride during emergencies up to six times per year.
- A convenient Lyft ride code will be provided once a qualifying request is submitted.
- To see eligibility requirements, please click on the link below:
 - [GRH - SHC](#)
 - [GRH - LPCH](#)

3) Staff Transit Pass Requests Now Available Through Luum

- Effective January 1, 2024, the management and assignment of hospital staff transit passes will be overseen by Stanford Medicine Transportation Services (previously Stanford University).
- If you wish to request new or replacement transit passes, the application process is now available through Luum.
- This transition will NOT change your transit pass or program eligibility. If you currently have a transit pass, there is no change to your pass, and no action is required!

4) Track Your Commuting with the Commute Calendar

- Keep your trips organized by logging your commutes every day on Luum!
- Logging your commute—even telecommutes—can help you plan your commutes and see the sustainability impact you're making!

More Features Coming Soon!

Stanford Medicine Transportation Services will offer more features in the Luum platform to enhance your commuting experience. Stay tuned for more updates!

Explore the Luum Commuter Platform

Get the Luum app on your phone by clicking one of the following links:

- [Luum for iPhone](#)
- [Luum for Android](#)

To access your Luum portal via webpage, click on the button of your Stanford Medicine entity below.

[SHC Luum Portal](#)

[LPCH Luum Portal](#)

Martin Luther King Junior Day Holiday Shuttle Schedule

There will be a modified staff shuttle schedule during Martin Luther King Junior Day on Monday, January 15, 2024.

Shuttle Line & Service	Monday, January 15th, 2024	Legend
AC Transit Line U	✗ No service	✓ Regular Service
Dumbarton Express Line DB	✓ Regular service	✓ Modified Service
Marguerite Line AE-F	✗ No service	✗ No Service
Hospital Direct (HD) Line	✓ Service Only 5:00 AM - 9:19 AM and 3:00 PM - 6:19 PM	
Medical Center (MC) Line	✓ Service Only 5:06 AM - 9:27 AM and 2:53 PM - 6:45 PM	
Marguerite Line EB	✓ Regular service	
Santa Clara Park & Ride Shuttle	✗ No service	
Campbell Park & Ride Shuttle	✗ No service	
Line X	✓ Express service only	
Line Y	✓ Express service only	
Evening Parking Shuttle (EPS)	✓ Regular service	
Patient & Visitor Transportation Patients & Visitors ONLY	✓ Regular service	
Ronald McDonald House Shuttle Patients & Visitors ONLY	✓ On-demand service	

The shuttle schedule for the upcoming holiday.

If you take a shuttle or public transportation for your daily commute, please be aware of the above changes for Monday, January 15, 2024.

If the schedule alteration affects you, you might want to use an alternative route or reach out to Stanford Medicine Transportation Services for recommendations at TransportationServices@stanfordhealthcare.org or call/text at 650.736.8000.

[CLICK TO VIEW FLYER](#)

Scheduled Cleaning at the Roth Way Garage

There will be scheduled cleaning for the Roth Way Garage from January 5-8 and January 12-15.



The Roth Way Garage will be closed for cleaning on January 5-8 and January 12-15.

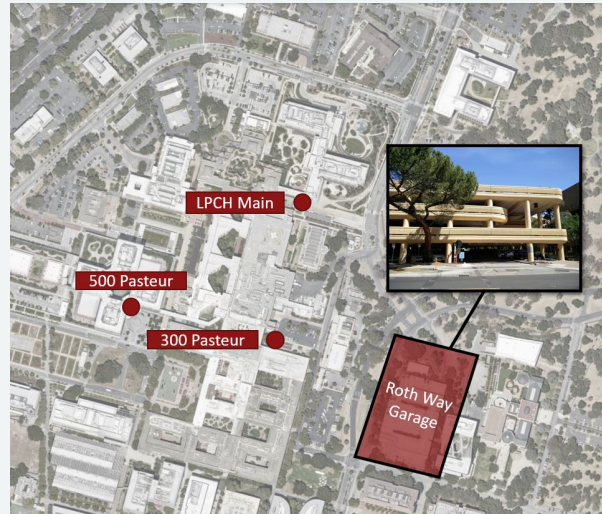
The Roth Way Garage is set to undergo a thorough cleaning in **early to mid-January**.

To ensure the efficiency for the cleaning crew, it is important that no vehicles are left in the garage during the scheduled cleaning weekends.

The garage entrances will be closed at 6:00 PM on the preceding Fridays, allowing the crew to work uninterrupted over the weekends.

The closure will be in effect based on the following schedule:

- **Start:** 6:00 PM on Friday, January 5, 2024
End: 4:00 AM on Monday, January 8, 2024
- **Start:** 6:00 PM on Friday, January 12, 2024
End: 4:00 AM on Monday, January 15, 2024



Try Out One of the FREE Park & Ride Lot and Shuttle Programs to the Stanford Medicine Palo Alto Campus

The Santa Clara Park & Ride lot (near Levi Stadium) and the Campbell Park & Ride lot (formerly the old Fry's Electronics lot) provide free parking and transportation for staff at the Stanford Medicine Palo Alto hospital campus. Enjoy easy, free parking and a direct shuttle ride that connects directly to Lucile Packard Children's Hospital and 500 Pasteur!

For more information, view the flyers here:
[Santa Clara Park & Ride](#) | [Campbell Park & Ride](#)

Commuting from the East Bay?

East Bay staff can park for free at the Ardenwood Park & Ride lot (Ardenwood

Blvd. & Hwy. 84), which is located in Fremont. This lot connects with transbay commuter busses to the Stanford Medicine Palo Alto hospital campus and the Stanford University campus.

For more information, view the flyers here:

[Alameda-Contra Costa \(AC\) Transit Line U & Marguerite Line AE-F](#) | [Marguerite Line - East Bay Express \(EB\)](#) | [Line Dumbarton \(DB\)](#).

Lines AE-F and EB are free to all riders, Line U is free with your Stanford Medicine ID, and the DB line is free with a Stanford Medicine provided [Clipper Card](#).

Stanford Medicine Transportation Services is here to help if you have any questions. Visit the Stanford Medicine Transportation Services [website](#), or reach out via email, phone call, or **text**! The Hospital Transportation Operations Center phone line is operated **24/7**, so you can reach out any time.

Stanford Medicine Transportation Services

<https://stanfordmedicinetransportation.org/>

TransportationServices@stanfordhealthcare.org

Call or Text: 650.736.8000

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