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Stanford Medicine Transportation Services

## **Transportation & Parking News**

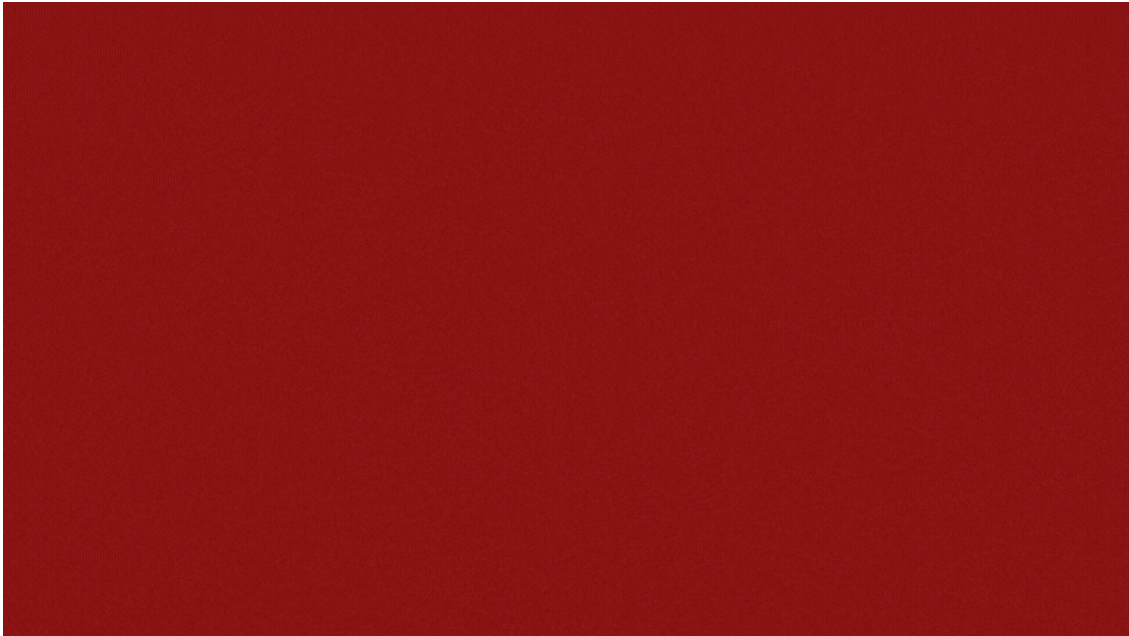
### **In This Issue**

*October 7, 2024*

1. Guaranteed Ride Home: A Backup Plan for Your Sustainable Commute
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## **Guaranteed Ride Home: A Backup Plan for Your Sustainable Commute**

Commute with confidence when using a qualifying sustainable transportation mode knowing you have a guaranteed back-up ride during unexpected times.



Eligible Stanford Health Care & Lucile Packard Children's Hospital staff can get a Guaranteed Ride Home for qualifying events up to six times per year!

Looking to take transit, carpool, or bike to work, but worried about what you would do in an emergency? The Guaranteed Ride Home (GRH) program is here for you so you can have a back-up ride during unexpected times!

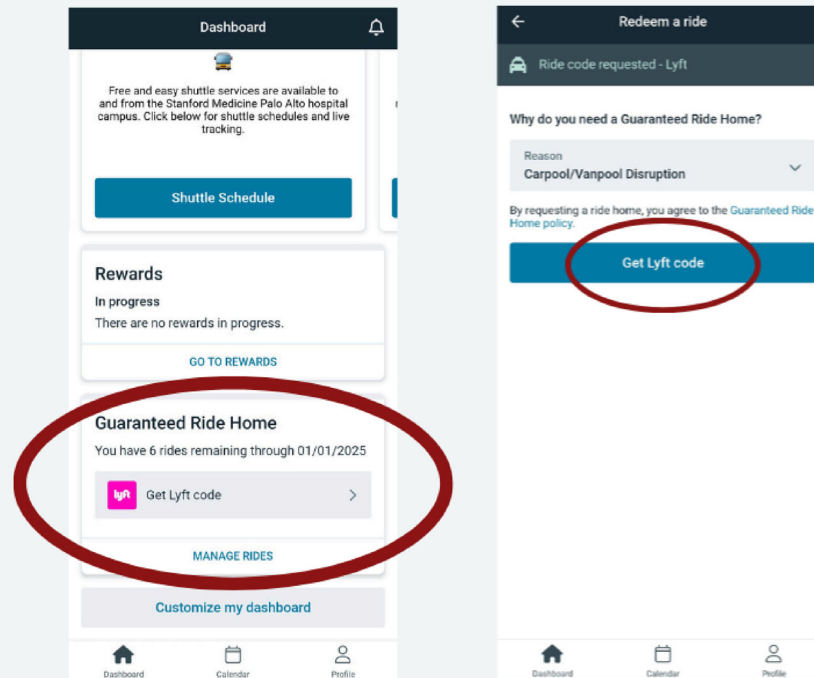
Within the Luum Platform, eligible Stanford Health Care (SHC) & Lucile Packard Children's Hospital (LPCH) staff working at the Stanford Medicine Palo Alto campus can use Guaranteed Ride Home for qualifying events up to six times per calendar year.

### **How to Request a GRH**

Requesting a guaranteed ride home on the Luum App is easy!

1. On the home dashboard of the Stanford Medicine Transportation Services Luum app, scroll down to the "Guaranteed Ride Home" section
2. Tap on the "Get Lyft Code" button

3. A drop-down will pop up for you to specify the reason you need a ride home
4. Once you select your reason, tap "Get Lyft Code" to receive a Lyft code



### GRH Trip Qualifications:

- Qualifying trips must start at the staff member's work location at the Stanford Medicine Palo Alto campus and end at home, a transit stop, or the place where their car is parked (e.g. park & ride lot or carpool partner's home).
- To qualify for a guaranteed ride home, you must have arrived at work by using an alternative transportation option such as the commuter bus, transit, or carpool on the day of the emergency.
- Brief side trips on your way home that have to do with the emergency are allowed (e.g. picking up a sick child at school or daycare, getting a prescription at a pharmacy, etc.)

To see if you are eligible, please click on the link below:

- [GRH - SHC](#)
- [GRH - LPCH](#)

### **Explore the Luum Commuter Platform**

Get the Luum app on your phone by clicking one of the following links:

- [Luum for iPhone](#)
- [Luum for Android](#)

To access your Luum portal via webpage, click on the button of your Stanford Medicine entity below.

**LUUM PORTAL - STANFORD HEALTH CARE**

**LUUM PORTAL - STANFORD MEDICINE CHILDREN'S HEALTH**

## **Commuter Spotlight: Merian Van Eijk**

Introducing Merian Van Eijk, Patient Care Manager at Stanford Medicine Children's Health (SMCH), who bikes to work!



Commuter Spotlight features staff who choose alternative transportation options as part of their commute to and from the Stanford Medicine Palo Alto campus.

To be featured in an upcoming newsletter, fill out the form [here](#).

*Those who fill out the Commuter Spotlight form can receive a FREE sustainable water bottle or tumbler available at the Transportation Pop-Up (on North Pasteur Drive)!*

Meet **Merian Van Eijk** – Patient Care Manager at Stanford Medicine Children’s Health, who chooses to bike to the Stanford Medicine Palo Alto campus!

Because Merian lives close to the Stanford Medicine Palo Alto campus, she is able to bike instead of drive, as both options take nearly the same amount of time.

As an avid bicyclist for 20 years, Merian enjoys the many perks of biking to work. To her, it is not just a free workout, but also a perfect opportunity to clear her mind and set a positive tone before and after a busy workday.

Merian also benefits from the Clean Air Cash trial program, earning \$25 a month for opting for a sustainable commuting option instead of purchasing a Stanford University parking permit (eligibility requirements apply, see flyer [here](#)).



“Being from the Netherlands, where everybody bikes, it was an easy decision. This daily exercise keeps me fit. I also like the Clean-air incentive the organization is offering...Biking is a wonderful way to get to work. Free workout and a great way to relax your brain.”

**Merian Van Eijk**

Patient Care Manager

Stanford Medicine Children's Health

**Make Your Commute Fun and Exciting with Biking**

The Stanford Medicine Palo Alto campus offers a variety of bicycle amenities for staff to utilize like bicycle parking facilities and tire filling stations. In addition, there are [shower and locker rooms](#) available for a quick refresh before starting your shift.

Discover Stanford Medicine’s bicycling amenities at the Stanford Medicine Palo Alto campus by clicking the button below.



[CLICK HERE TO LEARN MORE](#)

# October 2024 Promotion: Park & Ride and Win a Prize!

Stanford Health Care and Lucile Packard Children's Hospital staff can win a prize by riding the Santa Clara or Campbell Park & Ride shuttle for a certain number of days in the month of October 2024.



Verify and receive your sustainable prize at the Transportation Pop-Up located on North Pasteur Drive!

Stanford Medicine Transportation Services is excited to announce a limited promotion for staff who take the Campbell or Santa Clara Park & Ride!

## Promotion

Stanford Health Care and Lucile Packard Children's Hospital staff can earn a prize by riding the Santa Clara or Campbell Park & Ride shuttle for a certain number of days in the month of October 2024.

## How it Works

1. During your commute, scan your Stanford Medicine identification badge when boarding the Santa Clara or Campbell Park & Ride shuttle.
2. Once you have taken the Santa Clara or Campbell Park & Ride shuttle for at least 10 days, visit the Transportation Pop-Up (on North Pasteur Drive) to verify and receive your prize!

## Prize

Staff can select from a range of prizes, such as lunch boxes, backpacks, hats, water bottles, tumblers, power banks, and Apple AirTags.

**Prizes will be awarded in tiers based on the number of days you ride the Campbell or Santa Clara Park & Ride.**

- **10 days:** Water Bottle or Tumbler
- **12 days:** Hat or Lunch Bag
- **15 days:** Picnic Insulated Backpack, Power Bank, or Airtag

**NOTE:** Prizes are limited to one per person.





*Quantities are limited and first come, first serve!*

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The Santa Clara and Campbell Park & Ride programs offer free parking and Wi-Fi on shuttles.

Both lots offer direct shuttles to Lucile Packard Children's Hospital and 500 Pasteur during peak commuting hours.

For more information, view the flyers here:

[Santa Clara Park & Ride](#) | [Campbell Park & Ride](#)

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### **Try Out One of the FREE Park & Ride Lot and Shuttle Programs to the Stanford Medicine Palo Alto Campus**

The Santa Clara Park & Ride lot (near Levi Stadium) and the Campbell Park & Ride lot (formerly the old Fry's Electronics lot) provide free parking and transportation for staff at the Stanford Medicine Palo Alto campus. Enjoy easy, free parking and a direct shuttle ride that connects directly to Lucile Packard Children's Hospital and 500 Pasteur!

For more information, view the flyers here:  
[Santa Clara Park & Ride](#) | [Campbell Park & Ride](#)

### **Commuting from the East Bay?**

East Bay staff can park for free at the Ardenwood Park & Ride lot (Ardenwood Blvd. & Hwy. 84), which is located in Fremont. This lot connects with transbay commuter busses to the Stanford Medicine Palo Alto campus and the Stanford University campus.

For more information, view the flyers here:  
[Alameda-Contra Costa \(AC\) Transit Line U & Marguerite Line AE-F](#) | [East Bay Express \(EB\)](#) | [Line Dumbarton \(DB\)](#)

Lines AE-F and EB are free to all riders, Line U is free with your Stanford

Medicine ID, and the DB line is free with a Stanford Medicine provided [Clipper card](#).

Stanford Medicine Transportation Services is here to help if you have any questions. Visit the Stanford Medicine Transportation Services [website](#), or contact the Hospital Transportation Operations Center at [TransportationServices@stanfordhealthcare.org](mailto:TransportationServices@stanfordhealthcare.org) or 650-736-8000. The Hospital Transportation Operations Center phone line is operated **24/7**, so you can reach out any time.

 Share the Hospital Transportation Services Newsletter!

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**Stanford Medicine Transportation Services**  
<https://stanfordmedicinetransportation.org/>  
[TransportationServices@stanfordhealthcare.org](mailto:TransportationServices@stanfordhealthcare.org)  
Call or Text: 650.736.8000

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