



Overview:

Logging into the Stanford Medicine Parking App with Single Sign-On (SSO) as Stanford Medicine Staff (Employees and Stanford Health Care Contractors)



Step 1: Set Up Your Account

See pages 2-3 for details

- A Download Stanford Medicine Parking app from the [Apple App Store](#) or [Google Play Store](#)
- B Sign up for an account with your Stanford Medicine email address
- C Within 3 business days, you will receive a confirmation that your account has been approved

Step 2: Navigate to Duo Authenticator to Complete 2-Step Verification

SSO sign-in experience uses Duo authentication to help protect your account. If you are new to Duo or need assistance setting it up, please call your entity's designated Information Technology (IT) service desk (see page 2).

Step 3: Begin Using the Stanford Medicine Parking App

Once Duo authentication is complete, you will be able to log into the Stanford Medicine Parking app and proceed in purchasing your desired parking permit.

Questions? Contact TransportationServices@stanfordhealthcare.org or call 650.736.8000



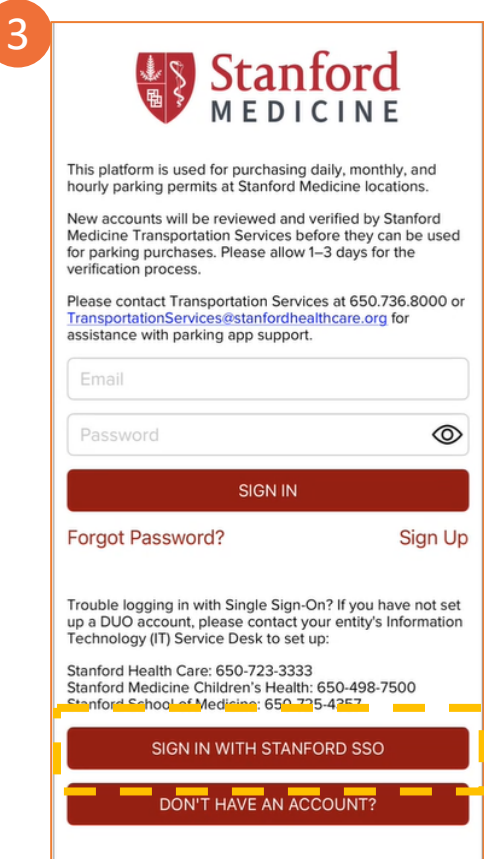
Step 1

SSO App Login for Staff

- 1 Download the Stanford Medicine Parking app from the Apple app store [here](#) or Google Play Store [here](#).
Prefer to use your computer? See page 5 for instructions on using the web version.



- 2 Open Stanford Medicine Parking App and select "Employee".



- 3 If you have a Duo account, press "Sign In with Stanford SSO" and follow the prompts to Duo.

If you do not have a Duo account and require immediate app access, please refer to the steps on page 4 to login.

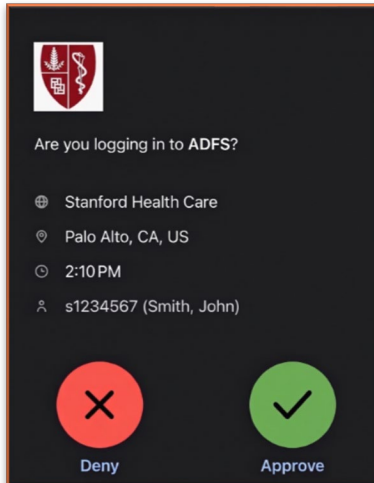
To sign up for Duo, contact your entity's Information Technology (IT) Service Desk:

- **Stanford Health Care:** Stanford Medicine Technology & Digital Solutions at 650-723-3333
- **Stanford Medicine Children's Health:** Stanford Medicine Children's Health Service Desk at 650-498-7500
- **Stanford School of Medicine:** Stanford University IT Service Desk at 650-725-4357

Step 2

SSO App Login for Staff

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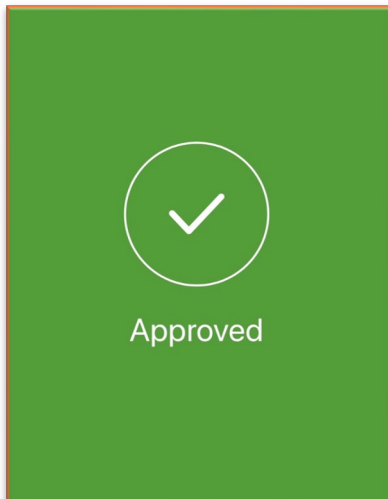


4

You will be redirected to the Single Sign-On screen and will need to authenticate via Duo. Select “Approve”.

If you select “Deny”, you will be prompted with an error message.

5

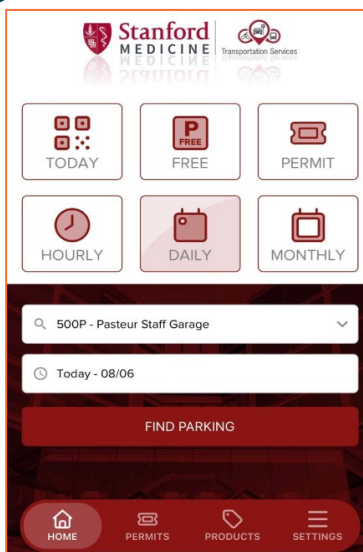


5

After you approve, Duo Mobile will showcase it in the app with a checkmark and green colored screen.

Step 3

6



6

Duo Mobile will redirect you back to the Stanford Medicine Parking App. You will now be logged in and can book a parking permit.

SSO App Login for Staff

Trouble logging in?

If you require immediate access to the parking app or if Single Sign-On (SSO) is not working:

- 1 Select the back-up email & password login button to sign in using the email address and password currently associated with your parking app account.
Enter your Stanford Medicine character email address (for example, johnsmith@stanfordhealthcare.org). Do not use your SID email address (for example, S0123456@stanfordhealthcare.org), as it will not work.
- 2 Before your next login, please contact your designated Information Technology (IT) service desk to set up your Duo account or troubleshoot SSO.

Contact your entity's Information Technology (IT) Service Desk:

- **Stanford Health Care:** Stanford Medicine Technology & Digital Solutions at 650-723-3333
- **Stanford Medicine Children's Health:** Stanford Medicine Children's Health Service Desk at 650-498-7500
- **Stanford School of Medicine:** Stanford University IT Service Desk at 650-725-4357

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This platform is used for purchasing daily, monthly, and hourly parking permits at Stanford Medicine locations.

New accounts will be reviewed and verified by Stanford Medicine Transportation Services before they can be used for parking purchases. Please allow 1–3 days for the verification process.

Please contact Transportation Services at 650.736.8000 or TransportationServices@stanfordhealthcare.org for assistance with parking app support.



SIGN IN

[Forgot Password?](#)
[Sign Up](#)

Trouble logging in with Single Sign-On? If you have not set up a DUO account, please contact your entity's Information Technology (IT) Service Desk to set up:

Stanford Health Care: 650-723-3333
Stanford Medicine Children's Health: 650-498-7500
Stanford School of Medicine: 650-725-4357

SIGN IN WITH STANFORD SSO

DON'T HAVE AN ACCOUNT?



Step 1

SSO App Login for Staff

1

Open the Stanford Medicine Parking [website](#).
Select “Sign In with Stanford SSO” & follow the Duo prompts on your mobile device (please refer to page 3).

2

After completing the Duo verification, you will now be logged in and can book a parking permit.