



Stanford Medicine Transportation Services Code

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Chapter 1: Scope of Services

For the purposes of this document, Stanford Medicine includes Stanford Health Care (SHC), Lucile Salter Packard Children's Hospital at Stanford (Lucile Packard Children's Hospital, Stanford Medicine Children's Health, LPCH, or SMCH), Stanford University School of Medicine (SoM), Stanford Blood Center, LLC (SBC), University HealthCare Alliance (UHA), Packard Children's Health Alliance (PCHA), Stanford Health Care Tri-Valley (SHC-TV), Stanford University Medical Network Risk Authority (The Risk Authority), Stanford Health Care Advantage (SHCA), Affinity Medical Group, and Care Council, LLC.

- I. **Parking:** Stanford Medicine Transportation Services completely or partially manages parking in the following areas. See [Section 2.1: Staff Parking Maps and Resources](#) for a map of Stanford Medicine Palo Alto Hospital Campus parking areas by ownership.
- a. Pasteur Visitor Garage (PVG) – 200 Pasteur Drive, Palo Alto, CA
 - b. Pasteur Staff Garage (PSG) – 1189 Welch Road, Palo Alto, CA
 - c. Adult and Trauma Emergency Department Surface Lot – 1199 Welch Road, Palo Alto, CA
 - d. Pediatric Emergency Department Surface Lot – 900 Quarry Road Extension, Palo Alto, CA
 - e. J Lot – 903 Quarry Road Extension, Palo Alto, CA
 - f. Blake Wilbur Surface Lot – 900 Blake Wilbur Drive, Palo Alto, CA
 - g. Blake Wilbur Overflow Lot – 1059 Welch Road, Palo Alto, CA
 - h. Hoover Pavilion Garage (HPG) – 217 Quarry Road, Palo Alto, CA (Staff parking in this garage requires Stanford University Permits)
 - i. Neurosciences Health Center Surface Lot – 213 Quarry Road, Palo Alto, CA
 - j. Lucile Packard Children's Hospital Main Garage (LPCH Main) – 725 Welch Road, Palo Alto, CA
 - k. Lucile Packard Children's Hospital West Garage (LPCH West) – 725 Welch Road, Palo Alto, CA
 - l. Pasteur Drive, including the "Bucky Ball" Driveway at 500 Pasteur Drive, Palo Alto, CA
 - m. Blake Wilbur Drive loop, Palo Alto, CA
 - n. Stanford Shopping Center Garage Rooftop – 450 Stanford Shopping Center, Palo Alto, CA
 - o. Stanford Health Care Loading Dock – entrance on Quarry Road, Palo Alto, CA
 - p. Lucile Packard Children's Hospital Loading Dock – entrance on Quarry Road, Palo Alto, CA
 - q. Stanford Barn – 700 Welch Road, Palo Alto, CA
 - r. 730/732 Welch Road, Palo Alto, CA
 - s. 750 Welch Road, Palo Alto, CA
 - t. 770 Welch Road, Palo Alto, CA
 - u. 777 Welch Road, Palo Alto, CA
 - v. 900 Welch Road, Palo Alto, CA
 - w. 1000 Welch Road, Palo Alto, CA
 - x. 1100 Welch Road, Palo Alto, CA
 - y. Construction Trailers, 1190 Welch Road, Palo Alto, CA
 - z. Byers Eye Institute and Stanford Ear Institute Parking Lot – 2452 Watson Court, Palo Alto, CA
 - aa. Santa Clara Park & Ride Lot – 2945 Tasman Drive, Santa Clara, CA
 - bb. Campbell Park & Ride Lot – 600 E Hamilton Ave, Campbell, CA
 - cc. Stanford Children's Health – Bohannon – 4100 Bohannon Drive, Menlo Park, CA
 - dd. Stanford Children's Specialty Services – Sunnyvale – 1195 W. Fremont Avenue, Sunnyvale, CA
 - ee. Stanford Health Care – Emeryville Garage – 5800 Hollis Street, Emeryville, CA
 - ff. Emeryville Staff Garage 2 – 5885 Hollis Street, Emeryville, CA
 - gg. Emeryville Staff Garage 3 – 5858 Horton Street, Emeryville, CA

- hh. Stanford Medicine Outpatient Center in Redwood City Surface Lot – 420-450 Broadway, Redwood City, CA
 - ii. Stanford Medicine Outpatient Center in Redwood City Exterior Garage – 460 Broadway, Redwood City, CA
 - jj. Stanford Medicine Outpatient Center in Redwood City Underground Garage – 420-450 Broadway, Redwood City, CA
 - kk. Stanford Health Care Tri-Valley Hospital Campus – 5555-5575 West Las Positas Blvd, Pleasanton, CA
 - ll. Stanford Health Care Tri-Valley Cancer Center – 5725 West Las Positas Blvd, Pleasanton, CA, with additional parking garages located at 5273 West Las Positas Blvd, Pleasanton, CA
 - mm. Pleasanton Altamont Commuter Express lot – 4950 Pleasanton Avenue, Pleasanton, CA
 - nn. Alameda Fairground Park & Ride lot – 2100 Valley Ave, Pleasanton, CA
- II. **Shuttles and Transportation:** Stanford Medicine Transportation Services completely or partially manages the following Shuttle routes and transportation options
- a. Hospital Direct (HD) Line (partnership with Stanford University Marguerite)
 - b. Medical Center (MC) Line (partnership with Stanford University Marguerite)
 - c. Patient and Visitor Transportation at Stanford Health Care
 - d. Ronald McDonald House Shuttle
 - e. Evening Parking Shuttle (EPS)
 - f. Campbell Park & Ride Shuttle
 - g. Santa Clara Park & Ride Shuttle
 - h. Pleasanton Park & Ride Shuttle
 - i. East Bay Express
 - j. VA to Blake Wilbur Cancer Center Transportation (Lyft Concierge service for patients only)
- III. **Transportation Demand Management Programs:** Stanford Medicine Transportation Services completely or partially manages all Transportation Benefits offered to SHC and LPCH staff. Programs are available to staff who meet the eligibility requirements, and include:
- a. Pasteur Staff Garage Carpool
 - b. Lyft for Business
 - c. Bicycle Amenities
 - d. Vanpool
 - e. Clipper Card Benefits
 - f. Caltrain GoPass
 - g. VTA Smart Pass
 - h. AC Transit Easy Pass
 - i. Campbell Park & Ride Lot
 - j. Santa Clara Park & Ride Lot
 - k. Pleasanton Park & Ride LotsPre-Tax Commuter Benefits
 - l. Pre-Tax Parking Benefits
 - m. Last mile Lyft programs for select sites
 - n. Guaranteed Ride Home
- IV. **Fleet:** Stanford Medicine Transportation Services manages the lease/purchase, maintenance, and use of hospital vehicles. The department also manages driver approval, state regulatory compliance, incident management, and 24/7 tracking of all vehicles.
- V. **Staffing:** Stanford Medicine Transportation Services works with external vendors (eg Douglas Parking) to support additional staffing needs. These vendors are managed by Transportation Services.

Chapter 2: Staff Parking

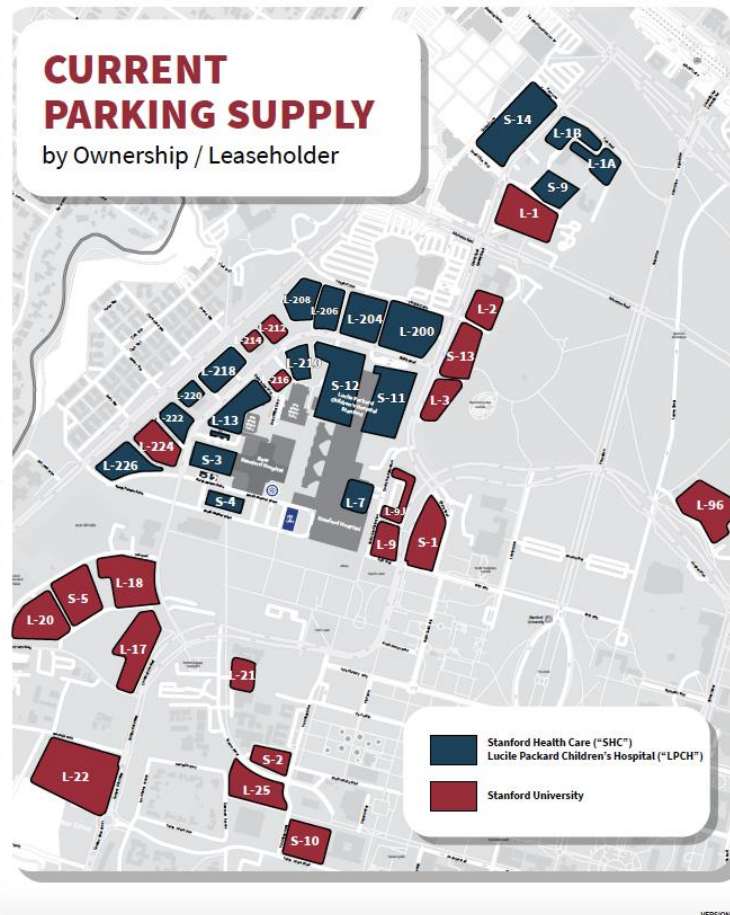
For the most updated parking maps and resources, visit <https://stanfordmedicinetransportation.org/mapsandresources/> and <https://stanfordmedicinetransportation.org/Parking>

Section 2.1: Staff Parking Maps and Resources

I. Stanford Medicine Palo Alto Hospital Campus Parking Map by Ownership



| # | Garage/Lot Name | Type | Address |
|-------|------------------------------------|--------|------------------------------|
| L-1A | Hoover Pavilion North Surface Lot | Lot | 211 Quarry Rd |
| L-1B | Neuro Surface Lot | Lot | 213 Quarry Rd |
| S-3 | Pasteur Staff Garage (PSG) | Garage | 1189 Welch Rd |
| S-4 | Pasteur Visitor Garage (PVG) | Garage | 200 Pasteur Dr |
| L-7 | 300 Pasteur ED Surface Lot | Lot | 900 Quarry Rd Extension |
| S-9 | Hoover Pavilion Garage | Garage | 217 Quarry Rd |
| S-11 | LPCH Main Garage | Garage | 725 Welch Rd |
| L-12 | 500 Pasteur ED Surface Lot | Lot | 1199 Welch Rd |
| S-12 | LPCH West Garage | Garage | 725 Welch Rd |
| L-13 | Blake Wilbur Surface Lot | Lot | 900 Blake Wilbur Dr |
| L-14 | Blake Wilbur Overflow Lot | Lot | 1059 Welch Rd |
| S-14 | Stanford Shopping Center | Garage | 450 Stanford Shopping Center |
| L-200 | Stanford Barn | Lot | 700 Welch Rd |
| L-204 | 730/732 Welch Rd | Lot | 730/732 Welch Rd |
| L-206 | 750 Welch Rd | Lot | 750 Welch Rd |
| L-208 | 770 Welch Rd | Lot | 770 Welch Rd |
| L-210 | 777 Welch Rd | Lot | 777 Welch Rd |
| L-218 | 900 Welch Rd | Lot | 900 Welch Rd |
| L-220 | 1000 Welch Rd | Lot | 1000 Welch Rd |
| L-222 | 1100 Welch Rd | Lot | 1100 Welch Rd |
| L-226 | 1190 Welch Rd | Lot | 1190 Welch Rd |
| L-1 | Hoover Pavilion South Surface Lot | Lot | 385 Quarry Rd |
| S-1 | Roth Way Garage | Garage | 355 Roth Way |
| L-2 | Quarry Psychiatry Lot | Lot | 401 Quarry Rd |
| S-2 | Via Ortega Garage | Garage | 285 Via Ortega Dr |
| L-3 | Lot 3 | Lot | 455 Quarry Rd |
| S-5 | Stock Farm Garage | Garage | 260 Oak Rd |
| L-9 | Dean's Lawn | Lot | Roth Way at Campus Dr |
| L-9J | Steam Plant Lot (J-Lot) | Lot | 903 Quarry Rd Extension |
| S-10 | Robble Field Garage | Garage | 519 Via Ortega Dr |
| S-13 | Center for Academic Medicine (CAM) | Garage | 453 Quarry Rd |
| L-17 | Stock Farm South Lot | Lot | 199 Stock Farm Rd |
| L-18 | Stock Farm North Lot | Lot | Oak Rd at Welch Rd |
| L-20 | Bus Farm | Lot | Oak Rd at Stock Farm Rd |
| L-21 | Lot 21 | Lot | Panama St & Campus Dr |
| L-22 | Searsville Lot | Lot | 130 Searsville Rd |
| L-25 | Panama Lot | Lot | Via Ortega Dr & Panama St |
| L-96 | Galvez Lot | Lot | 150 Galvez St |
| L-212 | 780 Welch Rd | Lot | 780 Welch Rd |
| L-214 | 800 Welch Rd | Lot | 800 Welch Rd |
| L-216 | 801 Welch Rd | Lot | 801 Welch Rd |
| L-218 | 1180 Welch Rd | Lot | 1180 Welch Rd |



II. Stanford Medicine Palo Alto Hospital Campus Parking Map by Permit Type

| # | Garage/Lot Name | Type | Address |
|----------------------------------------------------------------------------------|------------------------------------|--------|------------------------------|
| Stanford Health Care ("SHC") / Lucile Packard Children's Hospital ("LPC") | | | |
| L-1A | Hoover Pavilion North Lot | Lot | 211 Quarry Rd |
| L-1B | Neuro Surface Lot | Lot | 211 Quarry Rd |
| S-3 | Pasteur Staff Garage (PSG) | Garage | 1189 Welch Rd |
| S-4 | Pasteur Visitor Garage (PVG) | Garage | 200 Pasteur Dr |
| L-7 | 300 Pasteur ED Surface Lot | Lot | 900 Quarry Rd Extension |
| S-9 | Hoover Pavilion Garage | Garage | 217 Quarry Rd |
| S-11 | LPC Main Garage | Garage | 725 Welch Rd |
| L-12 | 500 Pasteur ED Surface Lot | Lot | 1199 Welch Rd |
| S-12 | LPC West Garage | Garage | 725 Welch Rd |
| L-13 | Blake Wilbur Surface Lot | Lot | 900 Blake Wilbur Dr |
| L-14 | Blake Wilbur Overflow Lot | Lot | 1059 Welch Rd |
| S-14 | Stanford Shopping Center | Garage | 450 Stanford Shopping Center |
| L-200 | Stanford Barn | Lot | 700 Welch Rd |
| L-204 | 730/732 Welch Rd | Lot | 730/732 Welch Rd |
| L-206 | 750 Welch Rd | Lot | 750 Welch Rd |
| L-208 | 770 Welch Rd | Lot | 770 Welch Rd |
| L-210 | 777 Welch Rd | Lot | 777 Welch Rd |
| L-218 | 900 Welch Rd | Lot | 900 Welch Rd |
| L-220 | 1000 Welch Rd | Lot | 1000 Welch Rd |
| L-222 | 1100 Welch Rd | Lot | 1100 Welch Rd |
| L-226 | 1190 Welch Rd | Lot | 1190 Welch Rd |
| Stanford University | | | |
| L-1 | Hoover Pavilion South Lot | Lot | 305 Quarry Rd |
| S-1 | Roth Way Garage | Garage | 355 Roth Way |
| L-2 | Quarry Psychiatry Lot | Lot | 401 Quarry Rd |
| S-2 | Via Ortega Garage | Garage | 285 Via Ortega Dr |
| L-3 | Quarry South Lot | Lot | 455 Quarry Rd |
| S-5 | Stock Farm Garage | Garage | 360 Oak Rd |
| L-9 | Dean's Lawn | Lot | Roth Way at Campus Dr |
| L-9J | Steam Plant Lot (J-Lot) | Lot | 903 Quarry Rd Extension |
| S-10 | Robie Field Garage | Garage | 519 Via Ortega Dr |
| S-13 | Center for Academic Medicine (CAM) | Garage | 453 Quarry Rd |
| L-17 | Stock Farm South Lot | Lot | 199 Stock Farm Rd |
| L-18 | Stock Farm North Lot | Lot | Oak Rd at Welch Rd |
| L-20 | Stock Farm West Lot | Lot | Oak Rd at Stock Farm Rd |
| L-21 | Jordan Quad Lot | Lot | Panama St & Campus Dr |
| L-22 | Searsville Lot | Lot | 190 Searsville Rd |
| L-25 | Panama Lot | Lot | Via Ortega Dr & Panama St |
| L-96 | Galvez Lot | Lot | 250 Galvez St |
| L-212 | 780 Welch Rd | Lot | 780 Welch Rd |
| L-214 | 800 Welch Rd | Lot | 800 Welch Rd |
| L-216 | 801 Welch Rd | Lot | 801 Welch Rd |
| L-224 | 1180 Welch Rd | Lot | 1180 Welch Rd |



Section 2.2: SHC Staff Parking on Stanford Medicine Palo Alto Hospital Campus

SHC staff parking at the Palo Alto Hospital campus must purchase a parking permit and park in a designated staff parking area unless they fall under one of the exceptions listed in [Section 2.4: Stanford Medicine Palo Alto Hospital Campus Staff Parking Exceptions](#).

SHC Staff Parking options:

I. 500P - Pasteur Staff Garage (PSG) – 1189 Welch Road

- a. A permit is required between 6:00am – 4:00pm, Monday – Friday. Badge access is required outside of those hours
 - i. Staff with after-hours parking access have a grace period of 1 hour to exit, allowing exit until 7:00am Monday – Friday
 - ii. Staff who do not exit the garage by 7:00am are subject to parking fees
- b. Parking Permits for 500P - Pasteur Staff Garage may be purchased via the Stanford Medicine Parking app.
- c. Staff can qualify for discounted or free parking at 500P – Pasteur Staff Garage by participating in the carpool program.
 - i. Vehicles with 2 occupants: 50% discount
 - ii. Vehicles with 3 or more occupants: Free
 - iii. Staff can sign up to participate in the carpool program through the Stanford Medicine Parking App
 - iv. For more information about the carpool program, please view the flyer here:
https://www.stanfordmedicinetransportation.org/PSG_Carpool_Program_Flyer
- d. For information about parking a motorcycle at 500P - Pasteur Staff Garage, please see [Section 2.4: Stanford Medicine Palo Alto Hospital Campus Staff Parking Exceptions](#)
- e. For additional information about parking at the 500P - Pasteur Staff Garage, please see [Section 2.5: Staff Parking Details by Location](#)

II. Stanford University Parking Permits

- a. Stanford University offers several types of parking permits for the University-managed lots and garages around campus. To view a parking map showing where these permits are valid, see [Section 2.1: Staff Parking Maps and Resources](#). The following permit types are available for purchase to qualifying hospital staff members:
 - i. **'A' permit:**
 1. All Stanford Medicine employees may purchase a daily or monthly 'A' permit from Stanford University.
 2. 'A' permit holders may park in any 'A' permit space, as well as any 'C' permit spaces.
 3. 'A' permit holders may not park in 'Z' spaces.
 - ii. **'C' permit:**
 1. Stanford Medicine employees hired **before** January 1, 2019 may purchase a daily or monthly 'C' permit from Stanford University.
 2. 'C' permit holders may only park in 'C' permit spaces
 - iii. **'Z' permit:**
 1. Stanford Health Care and Stanford Medicine Children's Health staff hired **after** January 1, 2019 may purchase a daily or monthly 'Z' permit from Stanford University
 - a. Staff hired prior to that date are not eligible to purchase a 'Z' permit

2. 'Z' permit holders may only park in 'Z' permit spaces, which can be found in Hoover Pavilion Garage and Stock Farm Garage
 - a. Stock Farm Garage 'Z' permit parking is temporary; an announcement will be made prior to 'Z' permit parking stalls being removed.
- iv. **'Motorcycle' (MC) permit:**
 1. All SHC staff members who drive a motorcycle are eligible to purchase a motorcycle permit
 2. 'Motorcycle' permits are valid in 'Motorcycle' (MC) spaces
- b. Enforcement Hours
 - i. Unless posted otherwise, Stanford University 'A', 'C', and 'Z' permit parking is enforced Monday – Friday, 6:00am – 4:00pm
- c. Purchasing a Stanford University Permit
 - i. Stanford University permits may be purchased online at <https://transportation.stanford.edu/order>

III. SHC Staff Parking Rates:

| Permit Type | Eligibility | Parking Location | Cost | How to Purchase | Enforcement Hours |
|--------------------------------------------|--------------------------------------------------------------------------|------------------------------------------------------------------------------------------|----------------------------------|---------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| 500P - Pasteur Staff Garage Daily Permit | All SHC staff | 500P - Pasteur Staff Garage (PSG) | \$15 per day | Stanford Medicine Parking App | Permit required M-F 6am – 4pm Badge access required all other times |
| 'A' Permit | All SHC employees | All Stanford University 'A' permit spaces, and all Stanford University 'C' permit spaces | \$22 per day \$155 per month | https://transportation.stanford.edu/order | M-F 6am – 4pm |
| 'C' Permit | SHC/SMCH employees hired before 1/1/2019 | All Stanford University 'C' spaces | \$8 per day \$45 per month | https://transportation.stanford.edu/order | M-F 6am – 4pm |
| 'Z' Permit | SHC/SMCH employees hired after 1/1/2019 & SHC/SMCH sponsored contractors | All Stanford University 'Z' spaces in Hoover Pavilion Garage and Stock Farm Garage | \$8 per day \$45 per month | https://transportation.stanford.edu/order | M-F 6am – 4pm |
| Welch Rd Hospital Administrative Buildings | Staff approved by department leader for onsite parking | 900 or 1000 Welch Rd | \$15 per day* \$140 per month | Contact Dept leader for authorization | M-F 6am – 4pm |
| Motorcycle Permit | All SHC staff | All Stanford University 'Motorcycle' spaces | \$3.50 per day \$17 per month | https://transportation.stanford.edu/order | M-F 6am – 4pm |

*unauthorized users at 900 Welch will \$24 flat rate

Section 2.3: LPCH Staff Parking on Stanford Medicine Palo Alto Hospital Campus

LPCH staff parking at the Palo Alto Hospital campus must purchase a parking permit and park in a designated staff parking area unless they fall under one of the exceptions listed in [Section 2.4: Stanford Medicine Palo Alto Hospital Campus Staff Parking Exceptions](#).

LPCH Staff Parking options:

I. Stanford University Parking Permits

- a. Stanford University offers several types of parking permits for the University-managed lots and garages around campus. The following permit types are available for purchase to qualifying hospital staff members:
 - i. **'A' permit:**
 1. All LPCH staff may purchase a daily or monthly 'A' permit from Stanford University.
 2. 'A' permit holders may park in any 'A' permit space, as well as any 'C' permit spaces
 3. 'A' permit holders may not park in 'Z' permit spaces
 - ii. **'C' permit:**
 1. LPCH staff hired **before** January 1, 2019 may purchase a daily or monthly 'C' permit from Stanford University.
 2. 'C' permit holders may only park in 'C' permit spaces
 - iii. **'Z' permit:**
 1. LPCH staff hired **after** January 1, 2019 may purchase a daily or monthly 'Z' permit from Stanford University
 - a. Staff hired prior to that date are not eligible to purchase a 'Z' permit
 2. 'Z' permit holders may only park in 'Z' permit spaces, which can be found in Hoover Pavilion Garage and Stock Farm Garage
 - a. Stock Farm Garage 'Z' permit parking is temporary through 8/31/2024. 'Z' permit parking at the Stock Farm Garage may be removed earlier if an alternative agreement is made prior to this date.
 - iv. **'Motorcycle' (MC) permit:**
 1. All LPCH staff members who drive a motorcycle are eligible to purchase a motorcycle permit
 2. 'Motorcycle' permits are valid in 'Motorcycle' (MC) spaces
- b. Enforcement Hours
 - i. Unless posted otherwise, Stanford University 'A', 'C', and 'Z' permit parking is enforced Monday – Friday, 6:00am – 4:00pm
- c. Purchasing a Stanford University Permit
 - i. Stanford University permits may be purchased online at <https://transportation.stanford.edu/order>

II. LPCH Staff Parking Rates:

| Permit Type | Eligibility | Parking Location | Cost | How to Purchase | Enforcement Hours |
|--------------------------------------------|--------------------------------------------------------------------------|------------------------------------------------------------------------------------------|----------------------------------|---------------------------------------------------------------------------------------------------|-------------------|
| 'A' Permit | All SHC employees | All Stanford University 'A' permit spaces, and all Stanford University 'C' permit spaces | \$22 per day \$155 per month | https://transportation.stanford.edu/order | M-F 6am – 4pm |
| 'C' Permit | SHC/SMCH employees hired before 1/1/2019 | All Stanford University 'C' spaces | \$8 per day \$45 per month | https://transportation.stanford.edu/order | M-F 6am – 4pm |
| 'Z' Permit | SHC/SMCH employees hired after 1/1/2019 & SHC/SMCH sponsored contractors | All Stanford University 'Z' spaces in Hoover Pavilion Garage and Stock Farm Garage | \$8 per day \$45 per month | https://transportation.stanford.edu/order | M-F 6am – 4pm |
| Welch Rd Hospital Administrative Buildings | Staff approved by department leader for onsite parking | 700, 730, 732, 750, 770 or 777 Welch Rd | \$15 per day \$140 per month | Contact Dept leader for authorization | M-F 6am – 4pm |
| Motorcycle Permit | All SHC staff | All Stanford University 'Motorcycle' spaces | \$3.50 per day \$17 per month | https://transportation.stanford.edu/order | M-F 6am – 4pm |

Section 2.4: Stanford Medicine Palo Alto Hospital Campus Staff Parking Exceptions

I. SHC Swing Shift Staff

- a. SHC employees who are hired before 1/1/2019 and are listed in the SHC MyWorkday system as “evening” with a work shift start time after 1:00pm are eligible for complimentary Swing Shift badge access in the Pasteur Visitor Garage.
 - i. Swing Shift Badge Access to Pasteur Visitor Garage allows staff to enter the garage between 12:45pm – 4:00am. Swing shift access will not permit entry outside of those hours
 - ii. Swing Shift staff parking in the Pasteur Visitor Garage must park on level 4 (lowest level), and should not park in any space marked as “Reserved Parking for Patients & Visitors Only”
- b. SHC employees hired after 1/1/2019 and SHC contractors who are listed in the SHC MyWorkday system as “evening” with a work shift start time after 1:00pm are eligible for complimentary Swing Shift badge access in the Hoover Pavilion Garage lower levels
 - i. Swing Shift Badge Access to Hoover Pavilion Garage allows staff to enter the garage between 12:15pm – 4:00am. Swing shift access will not permit entry outside of those hours
 - ii. Staff members who are granted access to Hoover Pavilion Garage may not park in any space that is marked as “Reserved Parking for Patients & Visitors Only”
- c. For details about SHC Swing Shift Parking and instructions on how to apply, please view the flyer here: <http://stanfordmedicinetransportation.org/SHC-Swing-Shift>
- d. Contractors/ Travelers, please apply via the link here: <https://app.smartsheet.com/b/form/4e3e48d5de2a4390903de220bdb17ab7>
- e. Swing Shift staff must follow the badge access process to park. Badge access must be used both at the garage entry and exit. If a parking ticket is pulled at the entry, the staff member is responsible for paying the cost of that parking ticket.
- f. SHC Residents/House Staff who require swing shift access for shifts starting after 1:00pm are eligible for complimentary Swing Shift badge access in the Pasteur Staff Garage.
 - i. Swing Shift Badge Access to Pasteur Staff Garage allows staff to enter the garage between 12:45pm – 4:00am. Swing shift access will not permit entry outside of those hours
 - ii. Residents/House Staff can apply for swing shift parking here: https://stanfordhc.service-now.com/esc?id=sc_cat_item&sys_id=d53212c11bb05610fa4a8595624bcb75

II. LPCH Swing Shift Staff

- a. LPCH Staff who are hired before 1/1/2019 and are listed as Evening shift in Workday with a work shift start time after 1:00pm are eligible for a complimentary Swing Shift parking badge access in the LPCH Main Garage
 - i. Swing Shift Badge Access to LPCH Main Garage allows staff to enter the garage between 12:45pm – 4:00pm. Staff who wish to enter after 4:00pm may park at the LPCH West Garage instead
 - ii. Swing Shift staff parking in LPCH Main Garage must park in the reserved “Swing Shift” parking stalls
- b. LPCH Staff who are hired after 1/1/2019 and are listed as Evening shift in Workday with a work shift start time after 1:00pm are eligible for complimentary badge access in the Hoover Pavilion Garage

- i. Swing Shift Badge Access to Hoover Pavilion Garage allows staff to enter the garage between 12:15pm – 4:00am. Swing shift access will not permit entry outside of those hours
- ii. Staff members who are granted access to Hoover Pavilion Garage may not park in any space that is marked as “Reserved Parking for Patients & Visitors Only”
- c. For details about LPCH Swing Shift parking and instructions on how to apply, please view the flyer here: <http://stanfordmedicinetransportation.org/LPCH-Swing-Shift>
- d. Contractors/ Travelers, please apply via the link here:
<https://app.smartsheet.com/b/form/2a4bab1b8497422aa2e416da11b6aa79>

III. SHC Night Shift Staff

- a. SHC staff who arrive at the Palo Alto Hospital campus after 4:00pm are eligible for complimentary badge access to park in the Pasteur Visitor Garage or the Hoover Pavilion Garage underground
- b. Night Shift Badge Access allows staff to enter the garage between 3:50pm – 4:00am Monday – Friday, or anytime on weekends. Night shift access will not permit entry outside of those hours
- c. Night Shift staff must follow the badge access process to park at the Pasteur Visitor Garage. Badge access must be used both at the garage entry and exit. If a parking ticket is pulled at the entry, the staff member is responsible for paying the cost of that parking ticket.
- d. To apply for night shift badge access, please fill out the form here: https://stanfordhc.service-now.com/esc?id=sc_cat_item&sys_id=d53212c11bb05610fa4a8595624bcb75
- e. Contractors/ Travelers, please apply via the link here:
<https://app.smartsheet.com/b/form/570dad3a8cef4e8eae45b9d6fdbfb7d0>

IV. LPCH Night Shift Staff

- a. LPCH staff who arrive at the Palo Alto Hospital campus after 4:00pm are eligible for complimentary badge access to park in the LPCH West Garage or the Hoover Pavilion Garage underground
 - i. Night Shift Badge Access to LPCH West Garage allows staff to enter the garage between 3:45pm – 4:00am Monday – Friday, or anytime on weekends. Night shift access will not permit entry outside of those hours.
 - ii. Night Shift Badge Access to Hoover Pavilion Garage allows staff to enter the garage between 4:00pm – 4:00am. Night shift access will not permit entry outside of those hours.
- b. Night Shift staff must follow the badge access process to park at the Lucile Packard Children’s Hospital West Garage. Badge access must be used both at the garage entry and exit. If a parking ticket is pulled at the entry, the staff member is responsible for paying the cost of that parking ticket.
- c. Night shift staff may also park at 730 Welch Road if the staff member exits the lot prior to 8:00 am Monday – Friday
 - i. 700, 750, 770, and 777 Welch Road require a valid permit for parking 24/7. Night shift staff parking is not allowed in these locations.
- d. To apply for night shift badge access, please fill out the form here: https://stanfordhc.service-now.com/esc?id=sc_cat_item&sys_id=d53212c11bb05610fa4a8595624bcb75
- e. Contractors/ Travelers, please apply via the link here:
<https://app.smartsheet.com/b/form/2a4bab1b8497422aa2e416da11b6aa79>

V. SHC Independent Contractors

- a. SHC contingent workers, including temporary workers, independent contractors who work on an as-needed basis, project consultants, managed services staff, and affiliate company staff have two parking options depending on preference and onboarding status:
 - i. 500P - Pasteur Staff Garage daily permits do not require any additional onboarding
 - ii. 'Z' permits may be purchased if the independent contractor has been sponsored by a department and onboarded to SHC MyWorkday.
- b. For additional information about sponsorship, please visit <https://transportation.stanford.edu/parking-stanford/purchase-parking/department-parking/frequently-asked-questions-faqs-department#vendoroptions>

VI. LPCH Independent Contractors

- a. LPCH contingent workers, including temporary workers, independent contractors who work on an as-needed basis, project consultants, managed services staff, and affiliate company staff may purchase a 'Z' permit from Stanford University if they are sponsored by a department and onboarded to LPCH Workday.
- b. For additional information about sponsorship, please visit <https://transportation.stanford.edu/parking-stanford/purchase-parking/department-parking/frequently-asked-questions-faqs-department#vendoroptions>

VII. Emergent Response Staff

- a. Emergent Response Staff with a response time of 30 minutes or less may park in the reserved Emergent Response Staff parking spaces in the Pasteur Staff Garage or the 300 Pasteur Emergency Department Surface lot with an Emergent Response Permit. Badge Access is also required to park in the Pasteur Staff Garage
- b. Permit must be displayed on rear view mirror or vehicle dashboard while parked
- c. For additional information and instructions on how to apply for an Response Permit, please see the flyer here: <https://stanfordmedicinetransportation.org/Emergent-On-Call-Parking>

VIII. On-Call Trauma Doctors

- a. Trauma doctors who are on-call and reporting to 500 Pasteur may qualify for a Yellow Permit, with the approval of the Stanford Medicine Transportation Services department
- b. Yellow permits can be used to park in the "Yellow Permit Only" parking space on Blake Wilbur Drive, or in Pasteur Staff Garage if the "Yellow Permit Only" space is unavailable. Badge access is required to park in the Pasteur Staff Garage
- c. Permit must be displayed on rear view mirror or vehicle dashboard while parked. If parking in Pasteur Staff Garage, permit must be presented upon entry.

IX. LPCH After-Hours & Weekends On-Call Staff

- a. LPCH staff who are arriving on-site between 4:00pm – 7:00am Monday – Friday, or anytime on weekends, may apply for badge access to park at the LPCH West Garage. Staff will be required to badge in and badge out when using the garage.
- b. To apply for access, fill out the form here: https://stanfordhc.service-now.com/esc?id=sc_cat_item&sys_id=d53212c11bb05610fa4a8595624bcb75
- c. Contractors/ Travelers, please apply via the link here: <https://app.smartsheet.com/b/form/2a4bab1b8497422aa2e416da11b6aa79>

X. Medical or Health-Related Parking Accommodations

- a. Employees with certain medical or health-related conditions may apply for parking accommodations as an exception to standard parking procedures. Parking accommodations are considered on a case-by-case basis. Employees who are granted a parking accommodation will still be required to purchase a parking permit.

- b. When a medical or health-related parking accommodation is approved, the staff member will be provided with information about purchasing their permit and where they are permitted to park
- c. For more information about applying for a parking accommodation, please talk to your manager, or see the relevant Human Resources Contact information below
 - i. SHC staff: email HARAM@stanfordhealthcare.org
 - ii. LPCH staff: <https://stanfordchildrensaskhr.org>

XI. SHC Board Members

- a. SHC Board Members are provided complimentary badge access for parking at the Palo Alto Hospital campus during official board business.
- b. Board members may use this pass to park at the 500P - Pasteur Staff Garage (PSG). Permit must be scanned at the badge reader upon entry and be available to present to any parking staff

XII. Off-Site Clinical Faculty

- a. Clinical faculty of SHC and LPCH who have their clinical practice and academic office off site and visit the hospital for clinical services may apply for complimentary parking
 - i. **SHC Off-Site Clinical Faculty** may park in 500P - Pasteur Staff Garage (PSG) with a valid orange Off-Site Clinical Faculty hangtag permit and badge access. Permit must be visible upon entry and be displayed visibly on rear view mirror or vehicle dashboard while parked. For details visit <https://www.stanfordmedicinetransportation.org/other-parking-option/pasteur-staff-garage>
 - ii. **LPCH Off-Site Clinical Faculty** may park in LPCH Main Garage with badge access and a valid yellow Off-Site Clinical Faculty hangtag permit. Permit must be displayed visibly on rear view mirror or vehicle dashboard while parked. For details visit <https://www.stanfordmedicinetransportation.org/other-parking-option/lcph-main-garage>

XIII. Community Physicians

- a. Community Physicians who are not employed or contracted with the Stanford University School of Medicine and are infrequent visitors to the Stanford Medicine Palo Alto Hospital campus may apply for complimentary badge access to park. With approved access, Community Physicians visiting SHC may park in the Pasteur Visitor Garage, and Community Physicians visiting LPCH may park in the Community Physicians Lot at LPCH West Garage.
- b. SHC, please apply here: <https://app.smartsheet.com/b/form/4e3e48d5de2a4390903de220bdb17ab7>
- c. LPCH, please apply here: <https://app.smartsheet.com/b/form/2a4bab1b8497422aa2e416da11b6aa79>

XIV. 30+ Year Parking

- a. Regular employees of SHC or LPCH with 30 or more years of service working at the Palo Alto hospital campus may be eligible to receive complimentary 'A' or 'C' parking permits
- b. Regular employees of SHC or LPCH with 30 or more years of service working at certain Welch Road locations may contact SpacePlanning@stanfordchildrens.org or TransportationServices@stanfordhealthcare.org to request a complimentary Stanford Medicine Parking app permits at their designated work location
- c. For more instructions on how to apply for this program, please see the flyer here: <http://stanfordmedicinetransportation.org/30-Year-Permit>
- d. Please refer to HR Recognition's policy for specific details on eligibility for this program: <https://stanfordhealthcare.policytech.com/dotNet/documents/?docid=21659&app=pt&source=browse>

XV. Volunteer Parking

- a. SHC and LPCH volunteers may apply for complimentary badge access to park at the hospitals when they are volunteering
 - i. SHC volunteers with approved badge access may park in Pasteur Visitor Garage or Hoover Pavilion Garage.
 - ii. LPCH volunteers with approved badge access may park in LPCH Main Garage.
- b. For additional information about parking for volunteers, please view the flyer here:
<https://stanfordmedicinetransportation.org/Volunteer-Parking>

XVI. Hospital Department Service Vehicle Parking

- a. Departments who operate Hospital-owned Vehicles may purchase a Service Vehicle Permit from Stanford University. Service vehicle permits are valid in any 'A' or 'C' permit space, as well as metered spaces, visitor parking areas, residential permit spaces, and special "Service Vehicle" spaces. They are **not** valid in spaces marked "Special Area Permit"
 - i. Rates: \$45 per day, \$515 per month, or \$6,180 per year
- b. For more information and instructions on how to purchase a Service Vehicle Permit, please click here: <https://transportation.stanford.edu/parking-stanford/purchase-parking/department-parking/frequently-asked-questions-faqs-department#svoptions>
- c. Only the following hospital vehicles may park in 500P - Pasteur Staff Garage (PSG) without a permit:
 - i. SHC Regional Supply Chain Services
 - ii. SHC Mail Services
 - iii. SHC Digital Solutions
 - iv. Stanford Blood Center
 - v. Engineering & Maintenance Lock Van
- d. Certain hospital-owned vehicles may be granted an access card that allows access into parking lots or garages for official purposes (ex: Security vehicles)
 - i. If a Transportation Services access card is lost or misplaced, the department must notify Transportation Services immediately
 - ii. Lost access cards will result in a \$25 fee to cover the costs of replacing the card

XVII. Americans with Disabilities Act (ADA) Accessible Parking for Staff

- a. SHC staff with a state-issued disability placard may park in accessible parking spaces in the following locations:
 - i. Stanford University lots and garages
 - 1. Accessible parking spaces are available in many Stanford University lots and garages. Individuals with state-issued disability parking placards may park in any marked space in university lots and garages
 - ii. 500P – Pasteur Staff Garage (PSG)
 - 1. Accessible parking spaces are available in 500P - Pasteur Staff Garage (PSG), with the purchase of a daily parking permit from the Stanford Medicine Parking app.
 - iii. California Vehicle Code regulations for vehicles with accessible placards are valid on public streets and other municipal lots. Stanford Medicine lots and garages are privately owned and are therefore not governed by the CVC codes in section 225115.
 - iv. For more information about accessible parking for SHC staff, please view the flyer here:
<http://Stanfordmedicinetransportation.org/SHC-Accessible>
- b. LPCH staff with a state-issued disability placard may park in accessible parking spaces in the following locations:
 - i. Stanford University lots and garages:

1. Accessible parking spaces are available in many Stanford University lots and garages. Individuals with state-issued disability parking placards can park in any marked space in university lots and garages
- ii. California vehicle code regulations for vehicles with accessible placards are valid on public streets and other municipal lots. Stanford Medicine lots and garages are privately owned and are therefore not governed by the CVC codes in section 225115.
- iii. For more information about accessible parking for LPCH staff, please view the flyer here: <http://stanfordmedicinetransportation.org/LPCH-Accessible>

XVIII. Motorcycle Parking at 500P - Pasteur Staff Garage (PSG)

- a. SHC staff motorcycle parking in 500P - Pasteur Staff Garage (PSG) is free. Staff who arrive at 500P - Pasteur Staff Garage (PSG) on a motorcycle and park in the designated motorcycle parking spaces are not required to purchase a permit
- b. Motorcycles parking in any other area must abide by all posted rules and fees
- c. For more information, please see the flyer here: <http://stanfordmedicinetransportation.org/PSG-Motorcycle-Parking>

XIX. Official Vehicle Access

- a. Official vehicles, as approved by the Transportation Services department, may be granted access into parking lots or garages for official business. These vehicles may include:
 - i. Transportation Services Shuttle vehicles
 - ii. Ambulances and other emergency vehicles

XX. Badge Access Exceptions

- a. Staff with Badge Access for Official Purposes
 - i. Stanford Medicine Transportation Services may grant staff members badge access to parking lots and garages for official business needs. All applications for access must have a qualifying business justification and will be reviewed on a case-by-case basis by the Director of Transportation Services
 - ii. Staff who are granted badge access to a parking lot or garage for a business purpose may not use that access for personal or other unapproved purposes
 - iii. If access is abused or any other Stanford Medicine Transportation Services rules are violated, the access may be revoked, and the violating staff member's supervisor may be notified
- b. Other staff members may qualify for badge access to park for free with a qualifying business justification
 - i. This access is considered on a case-by-case basis, and allocated based on availability
 - ii. To apply for badge access with a qualifying business justification, please fill out the form here: <http://stanfordmedicinetransportation.org/Exception-Application>

Section 2.5: Staff Parking Details by Location

I. Hoover Pavilion Garage (217 Quarry Road)

- a. The Hoover Pavilion Garage is 9 levels, 3 below ground and 6 above ground
 - i. Levels 2-6 are staff parking only. Any staff member who holds a 'Z' permit may park on these levels. 'A' and 'C' permits are not valid in the Hoover Pavilion Garage.
 - ii. Street level and Lower Level 1 of the garage are patient and visitor parking only.
 - iii. Patient/visitor and staff electric vehicle charging is available in Hoover Pavilion Garage.
 1. In addition to parking fees, parkers are also responsible for paying for the cost of charging via a ChargePoint account. Staff members may use the patient/visitor chargers, but are responsible for paying for parking and charging, and must abide by the time restrictions for the charging spaces

II. 500P - Pasteur Staff Garage (PSG) (1189 Welch Road)

- a. The Pasteur Staff Garage is 5 levels, 2 below ground and 3 above ground
- b. A permit is required for all vehicles parked in 500P - Pasteur Staff Garage (PSG) between 6:00am – 4:00pm Monday – Friday
- c. Electric vehicle charging is available in 500P – Pasteur Staff Garage. Staff must purchase a daily permit to use the chargers during enforcement hours, in addition to being responsible for the cost of charging. Staff must have a ChargePoint account to pay for charging.
- d. Badge access is required to enter the 500P – Pasteur Staff Garage at all other times. Staff parked overnight must exit before 7:00am, Monday – Friday. After hours and weekend badge access may be requested by filling out the form located here:
<https://app.smartsheet.com/b/form/2a4bab1b8497422aa2e416da11b6aa79>
- e. Any staff parked in 500P - Pasteur Staff Garage (PSG) overnight must leave the garage by 7:00am, or purchase a permit for the following day
- f. For more information about parking at 500P - Pasteur Staff Garage (PSG), please visit <https://www.stanfordmedicinetransportation.org/staff-parking/pasteur-staff-garage>

III. Pasteur Visitor Garage (200 Pasteur Drive)

- a. The Pasteur Visitor Garage is for hospital patients and visitors. Any staff members who are granted access to the Pasteur Visitor Garage should park only on Level 4, in order to preserve the closest parking for patients and visitors

IV. LPCH Main Garage (725 Welch Road)

- a. This garage is for hospital patients and visitors. Staff members who are granted Swing Shift access should park in the designated Swing Shift parking stalls on P2

V. J Lot (903 Quarry Road Extension)

- a. Commuter parking access is no longer provided at J Lot
- b. Staff with a business need to access the lot may be granted badge access with Transportation Services leadership approval

VI. Welch Road properties

- a. 730, 732 and 1100 Welch Road is reserved for patients/visitors only
- b. 700, 750, 770, 777, 900 & 1000 Welch Rd: Authorized staff working at these locations:
 - i. Authorized staff should use the Stanford Medicine Parking App to purchase a Welch Road parking permit
 - ii. SHC & LPCH employees with 30+ years of service may qualify for a free permit. To confirm qualifying eligibility, SHC employees should email: transportationservices@stanfordhealthcare.org and LPCH employees should email spaceplanning@stanfordchildrens.org

- c. Electric vehicle charging is available at 750 Welch and 900 Welch Road
 - i. Staff must have a valid 700, 750, 770, 777 and 900 Welch Road permit to use the chargers 24/7, in addition to being responsible for the cost of charging. Staff must have a ChargePoint account to pay for charging.
- d. 1190 Welch Road –Construction Trailers: Reach out to department lead to acquire a permit for this location; permit should be displayed at all times.

VII. Stanford Mall Rooftop Parking

- a. Stanford Medicine Transportation Services manages a limited amount of parking on the Stanford Shopping Center Garage Rooftop, which is used for construction worker parking, as well as Douglas Parking Staff Parking
- b. A valid Stanford Mall Rooftop Parking Permit is required to park in this area
- c. Permits are distributed by quarter, based on project date

Section 2.6: Staff Parking at Ambulatory & Administrative Locations

Staff should abide by all posted and communicated rules in their designated staff parking area. Staff may not park in any spaces or areas reserved for patients and visitors. Certain Ambulatory & Administrative staff parking areas, listed below, have additional procedures staff should be aware of.

I. **Stanford Medicine Outpatient Center in Redwood City**

- a. Staff parking at the Stanford Medicine Outpatient Center in Redwood City should not park in any parking areas that are reserved for patients and visitors. Staff may park in one of the following designated staff parking areas:
 - i. **Exterior Parking Garage**
 1. The Exterior Garage, located at 460 Broadway, has 4 levels, 3 above ground and 1 below ground.
 2. Staff may park in the below ground level, or on levels 2 or 3
 3. Level 1 (street level) is reserved for patients and visitors only
 4. Staff Electric Vehicle charging is available on Level 2 of the Exterior Garage. Staff members must have a ChargePoint account to pay for Electric Vehicle Charging, and must abide by all posted rules and limitations
 - ii. **Underground Garage**
 1. The underground garage, located below the Stanford Medicine Outpatient Center, is only available to authorized staff with badge access
 2. Badge access is available to clinical faculty, managers, and staff with 30+ years of service, as identified by Human Resources. Access is granted based upon seniority & availability.
- b. Staff may not park in the surface lots, which are reserved for patients and visitors
- c. For additional information about staff parking at the Stanford Medicine Outpatient Center in Redwood City, please view the flyer here:

<http://stanfordmedicinetransportation.org/RedwoodCity-Staff-Parking>

II. **Stanford Health Care – Emeryville**

- a. The garage located at 5800 Hollis is reserved for patients and visitors only
- b. Staff at Stanford Health Care – Emeryville may be assigned to one of the following garages:
 - i. Garage 2 – 5885 Hollis
 - ii. Garage 3 – 5858 Horton
 - iii. Garage 4 – 5855 Horton
 - iv. Garage 5 – 6100 Horton
- c. Staff must apply for access to a staff parking garage. Stanford Medicine Transportation Services will review all applications and reach out to the staff member with their assigned parking area and further instructions.
- d. A hangtag permit, transponder, and Wareham card may be required to park in the assigned garage. Stanford Medicine Transportation Services may require a refundable deposit when distributing these items
 - i. In the event that parking access is no longer needed, such as when leaving employment at Stanford Health Care – Emeryville, a staff member should return any transponders, permits, or access cards to Transportation Services, and may reach out to TransportationServices@stanfordhealthcare.org to request a refund of the deposit
- e. To apply for parking access, please fill out the form here:

- i. Long term assignment:
<https://app.smartsheet.com/b/form/b9354476597c4324b87aa4599c95dcfb>
- ii. Visiting staff:
<https://app.smartsheet.com/b/form/0c7c07cd93f4486f9a40d5e705059adb>

III. Byers Eye & Stanford Ear Institute at Watson Court

- a. A limited amount of staff parking is available at 2452 Watson Court.
- b. In addition, two overflow lots are available for staff working at this location: 2479 E. Bayshore Rd (Overflow Lot 1) and 2600 E. Bayshore Rd (Overflow Lot 2)

IV. Stanford Health Care Tri-Valley at 5555 West Las Positas Hospital Campus

- a. The parking lots surrounding 5555, 5565, and 5575 West Las Positas provide parking for patients/visitors, staff, physicians/APPs, on-call staff, and construction parking
- b. Signs are located throughout the lots indicating parking designations

V. Stanford Health Care Tri-Valley at 5275 West Las Positas Campus

- a. The parking lot located at 5275 West Las Positas provides parking for patients/visitors, staff, and has time-restricted shared parking with the neighboring apartment complex
- b. Overflow parking is available at the neighboring apartment complex located at 5723 West Last Positas

Chapter 3: Patient and Visitor Parking

For the most updated patient and visitor parking information, visit
<https://stanfordmedicinetransportation.org/SHCPatientVisitor> (SHC) or
<https://stanfordmedicinetransportation.org/LPCHPatientVisitor> (LPCH)

Section 3.1: Patient and Visitor Parking on Stanford Medicine Palo Alto Hospital Campus

Patients and Visitors to the Stanford Medicine Palo Alto Hospital campus should park in designated Stanford Medicine patient and visitor parking areas (listed below) and must follow the rules for parking in those areas.

I. Patient Parking Rate Overview

| Location | Address | Hourly Parking Rate | Maximum Daily Rate | Longer Stay Option |
|-------------------------------------|------------------------|--------------------------------|---------------------|-----------------------------------------------------------------------------------------|
| | | (As of 9/1/25) | | |
| Pasteur Visitor Garage | 200 Pasteur Drive | First 2 hours free | \$18 after 7 hours | 7-Day Parking Pass (\$42) available for purchase at the Information desk or 500P Pop-Up |
| | | Hours 2-3: \$3 | | |
| | | Hours 3+: \$1/hour | | |
| Blake Wilbur Lot | 900 Blake Wilbur Drive | First hour \$3 | \$18 after 7 hours | Short term parking only |
| | | Hours 1+: \$2/hour | | |
| Hoover Pavilion Garage | 217 Quarry Road | First hour free | \$18 after 12 hours | 7-Day Parking Pass (\$42) available for purchase at the Information desk or 500P Pop-Up |
| | | Hours 1-2: \$2 | | |
| | | Hours 2+: \$1/hour | | |
| LPCH Main Garage & LPCH West Garage | 725 Welch Rd | First 2 hours free | \$18 after 7 hours | 7-Day Parking Pass available through Admitting |
| | | Hours 2-3: \$3 | | |
| | | Hours 3+: \$1/hour | | |
| Neuroscience Health Center Lot | 213 Quarry Road | \$1/hour (or fraction thereof) | \$4 after 4 hours | Short term parking only |
| 900 Welch Road | 900 Welch Road | N/a | \$24 flat rate | Authorized parkers only; clinics will distribute details |

II. Pasteur Visitor Garage (200 Pasteur Drive)

- a. The Pasteur Visitor Garage is an ideal parking option for patients and visitors to 300 Pasteur Drive, 500 Pasteur Drive, 875 Blake Wilbur Drive, and 900 Blake Wilbur Drive. The garage is gated, and all patients and visitors must take a parking ticket and ensure that their ticket fee is paid or validated before exiting the garage
- b. Payment Information:
 - i. Patients and Visitors are encouraged to bring their parking ticket with them and pay immediately before returning to their vehicle
 - ii. Payment machines are available on street level above the garage, as well as the lobby of each level inside the garage

1. Payment machines accept card payments only
 2. A machine to convert cash to card is available on the street level of the garage to assist with cash payments
 - iii. Credit card payments are also accepted at the machines at the garage exit gates. No cash is accepted at the garage exit
 - c. Special Parking Types:
 - i. Accessible Parking (state-issued disability placard or license plate required) is available on levels 1, 2, and 3
 - ii. Limited Mobility Parking is available on level 1
 - iii. 2 Hour Parking is available on level 1
 - iv. Oversized Vehicle Parking is available on level 1
 - v. Electric Vehicle Charging is available for patients and visitors. Staff are not permitted to use Electric Vehicle charging in Pasteur Visitor Garage during day shift hours.
- III. Blake Wilbur Surface Lot (900 Blake Wilbur Drive)**
- a. The Blake Wilbur Surface Lot is a parking option for patients and visitors to 875 Blake Wilbur Drive and 900 Blake Wilbur Drive. The lot is staffed by a parking attendant, and all patients and visitors must pay for their parking when exiting.
 - b. Payment Information:
 - i. The Blake Wilbur Surface Lot is Credit Card Only. For cash payments, please use a cash to card machine, located at 875 Blake Wilbur
 - ii. Payment for parking is accepted by the payment machine at the lot exit
 - c. Special Parking Types:
 - i. Accessible Parking (state-issued disability placard or license plate required) is available near the entrance of the Blake Wilbur Surface Lot
- IV. Blake Wilbur Overflow Lot (1059 Welch Road)**
- a. The Blake Wilbur Overflow Lot is used only when the Blake Wilbur Surface Lot is at capacity. A staff member will assist any patients or visitors who need to park in the Blake Wilbur Overflow Lot
- V. Blake Wilbur Clinics Overflow Parking at 900 Welch Road**
- a. Radiation Oncology patients visiting 875 and 900 Blake Wilbur clinics may receive a parking validation from their clinic, distributed either electronically or by mail.
 - b. Patients holding this Radiation Oncology parking validation pass may park in one of 10 reserved parking spaces at 900 Welch Road by showing their valid parking validation pass to the parking attendant at the entrance to the 900 Welch Road lot
- VI. Hoover Pavilion Garage (217 Quarry Road)**
- a. The Hoover Pavilion Garage is an ideal parking option for patients and visitors to Hoover Pavilion or the Neuroscience Health Center. The garage is gated, and all patients and visitors must take a parking ticket and ensure that their ticket fee is paid or validated before exiting the garage. The lower levels (level 1, and lower levels 1, 2, and 3) are available for patient and visitor parking
 - b. Payment Information:
 - i. Patients and Visitors are encouraged to bring their parking ticket with them and pay immediately before returning to their vehicle
 - ii. Payment machines are available on street level of the garage
 1. Payment machines accept card payments only
 2. A machine to convert cash to card is available on the street level of the garage to assist with cash payments

- iii. Credit card payments are also accepted at the machines at the garage exit gates. No cash is accepted at the garage exit
- c. Special Parking Types:
 - i. Accessible Parking (state-issued disability placard or license plate required) is available on level 1
 - ii. Clean Air Vehicle Parking is available on all patient and visitor parking levels.
 - iii. Electric Vehicle Charging is available for patients, visitors, and staff. Staff are permitted to use patient/visitor side chargers but must pay all parking fees and abide by hour restrictions.

VII. Neuroscience Health Center Lot (213 Quarry Road)

- a. The Neuroscience Health Center Lot is a parking option for patients of the Neuroscience Health Center. Parking in this lot is limited to 4 hours maximum. For longer stays, please park in the Hoover Pavilion Garage. Each space in the Neuroscience Health Center Lot is equipped with a parking meter
- b. Hours of Enforcement:
 - i. 8:00am – 4:00pm
 - ii. Monday – Friday
 - iii. Pre-payment is available 2 hours before enforcement begins
- c. Payment is by credit card only. No cash accepted.

VIII. LPCH Main Garage (725 Welch Road)

- a. The LPCH Main Garage is an ideal parking option for patients and visitors to the LPCH Main lobby. The garage is gated, and all patients and visitors must take a parking ticket and ensure that their ticket fee is paid or validated before exiting the garage
- b. Payment Information:
 - i. Patients and Visitors are encouraged to bring their parking ticket with them and pay immediately before returning to their vehicle
 - ii. Payment machines are available on both levels of the garage
 - 1. Credit card payments are accepted at the payment machine
 - 2. A machine to convert cash to card is available to assist with cash payments
 - iii. Credit card payments are also accepted at the machines at the garage exit gates. No cash is accepted at the garage exit
- c. Special Parking Types:
 - i. Accessible Parking (state-issued disability placard or license plate required) available on P1 and P2
 - ii. Electric Vehicle Charging is available for patients and visitors on P1 and P2. A ChargePoint account is required to use the Electric Vehicle charging stations. Staff are not permitted to use Electric Vehicle charging in LPCH Main Garage

IX. LPCH West Garage (725 Welch Road)

- a. The LPCH West Garage is an ideal parking option for patients and visitors to LPCH West. The garage is gated, and all patients and visitors must take a parking ticket and ensure that their ticket fee is paid or validated before exiting the garage
- b. Payment Information:
 - i. Patients and Visitors are encouraged to bring their parking ticket with them and pay immediately before returning to their vehicle
 - ii. A payment machine is available in the upper level of the garage, near the building entrance
 - 1. Credit card payments are accepted at the payment machine

- 2. A machine to convert cash to card is available to assist with cash payments
 - iii. Credit card payments are also accepted at the machines at the garage exit gates. No cash is accepted at the garage exit
- c. Special Parking Types:
 - i. Accessible Parking (state-issued disability placard or license plate required) is available on the upper and lower level
 - ii. Active Labor Parking is available on the upper level, near the building entrance
 - iii. Motorcycle Parking is available on the lower level
- X. 500 Pasteur Adult and Trauma Emergency Department (1199 Welch Road)**
 - a. The 500 Pasteur Emergency Department Parking Lot is reserved for Emergency Patients only. All patients parking in this lot must see a parking staff member for instructions
 - b. If the Emergency Department Surface Lot is at capacity, patients may be directed to park inside of 500P - Pasteur Staff Garage (PSG)
- XI. 300 Pasteur Pediatric Emergency Department (900 Quarry Road Extension)**
 - a. The 300 Pasteur Emergency Department Parking Lot is reserved for Emergency Patients only. All patients parking in this lot must see a parking staff member for instructions.
- XII. Hours of Enforcement**
 - a. Unless otherwise stated or posted, patient and visitor parking areas are enforced 24/7
- XIII. Parking Validation**
 - a. Parking validation is available for patients and visitors in certain situations, as deemed appropriate by Stanford Medicine Transportation Services
 - b. The following types of validations are accepted:
 - i. Validation Machine:
 - 1. Validation machines are specifically programmed to validate tickets from specific parking lots or garages, for a designated number of hours
 - 2. Parking tickets can only be validated one time
 - 3. Validation machines are provided and operated with the approval of Stanford Medicine Transportation Services, and are only to be used for the specified business purpose
 - 4. Staff may not use validation machines to validate their own parking tickets
 - ii. Validation Vouchers:
 - 1. 1 Day Self-Parking Validation Voucher
 - a. LPCH 1 Day Self-Parking Validation Vouchers are valid at LPCH Main Garage and LPCH West Garage
 - b. These vouchers will validate up to 24 hours (\$18) of parking
 - iii. Online Validations:
 - 1. Approved clinics may be granted a handheld scanning device and access to the online parking validation portal to validate a patient or visitor's parking
 - c. The following are possible situations that may warrant a parking validation:
 - i. LPCH patients may be granted parking validation or a seven-day parking pass, depending on length of stay. These validations, when granted, are valid only at the LPCH Main and West Garages
 - ii. Patients with an appointment at the Blake Wilbur Cancer Center may be granted a validation for the Pasteur Visitor Garage
 - iii. Patients with an appointment at the Radiation Therapy Clinic in the Blake Wilbur Cancer Center may be granted a validation for the Blake Wilbur Surface Lot

- iv. Visitors with a meeting at the Executive Suites may be granted a validation for the Pasteur Visitor Garage
- v. Other validations may be granted as deemed appropriate by the Transportation Services department

XIV. 7 Day Passes

- a. 7 Day parking passes are available for patients & visitors to purchase at a discounted rate
- b. Pass will expire 7 days after first use
- c. 7 Day passes allow users to enter and exit the specified parking garages with a single ticket for seven consecutive days. Instead of taking (or inserting) a parking ticket, the user should insert the Seven-Day parking pass at the garage exit/entrance, retrieve it, then insert and retrieve it again at the entrance/exit each time they visit.
- d. Passes for use at the Pasteur Visitor Garage or Hoover Pavilion Garage can be purchased at either:
 - i. 500 Pasteur Transportation Information desk, located to the left inside the main hospital entrance
 - ii. Transportation “pop up” space, located next to the 500 Pasteur Shuttle Stop on N Pasteur Drive
- e. Patients who are admitted to the Stanford Medicine Children’s Hospital (SMCH) for more than 24 hours may inquire about 7 Day Passes (valid at the LPCH Main and LPCH West Garages) at SMCH Admitting.

XV. Americans with Disabilities Act (ADA) Accessible Parking

- a. Accessible parking spaces for patients and visitors with a state-issued Disability placard are available in many on-campus lots and garages. All accessible spaces in university-owned lots and garages are free with a valid state-issued placard or license plate. Accessible spaces in hospital-managed lots and garages are subject to the standard parking cost in that parking area.
- b. California Vehicle Code (CVC) regulations for vehicles with accessible placards are valid on public streets and other municipal lots. Stanford Medicine lots and garages are privately owned and are therefore not governed by the CVC codes in section 225115.
- c. For more information about accessible parking for Stanford Medicine patients and visitors, please view the flyer here: <http://stanfordmedicinetransportation.org/Accessible-Parking>

XVI. Limited Mobility Parking

- a. Limited Mobility parking spaces for patients and visitors are available in Pasteur Visitor Garage on the Palo Alto Hospital campus and in the parking garage at the Stanford Medicine Outpatient Center in Redwood City.
- b. These spaces do not require a state-issued Disability placard, but are intended to be used by patients and visitors who are experiencing any condition that impedes their mobility, including, but not limited to, injuries, pregnancy, or illness.

XVII. Recreational Vehicle (RV) Parking

- a. Short Term Recreational Vehicle (RV) Parking is available for patients in the H Permit section of Lot 1, located at 217 Quarry Road. RV parking is available for a maximum of 7 consecutive days and must be reserved at least 2 business days in advance.
- b. Patients parking in the RV parking area must meet all eligibility requirements and display a valid RV parking permit visibly on the vehicle dashboard at all times.
- c. Rates:
 - i. \$18 per day
 - ii. 7-day (\$126) maximum
 - iii. A processing fee will be added to your total

- d. RV Parking is restricted to patients only. All RVs and travel trailers must be less than 30 ft in total length and be fully self-contained. (No electrical hookups, no water hookups, no sewer hookups, no dumping, no standalone generators, no open flames). Parking is allowed for a maximum of 7 consecutive days, with no renewals.
- e. For more information about RV parking, including instructions to purchase a permit, view the flyer here: <http://stanfordmedicinetransportation.org/RV-Parking>

XVIII. Vendor Parking

- a. Vendors who need to park at the Stanford Medicine Palo Alto Hospital campus should refer to the parking instructions on the flyer here: <http://stanfordmedicinetransportation.org/Vendors>
- b. Approved Medical Couriers (example: Medspeed) Vehicles who need to make a delivery to 500 Pasteur may be allowed to park on G/L1 of Pasteur Staff Garage

XIX. Media Parking

- a. All vehicles associated with Media Outlets should park at the Cantor Art Center located at 328 Lomita Drive.

- XX. For additional information, please view the flyer here:
<http://stanfordmedicinetransportation.org/Media>

Section 3.2: Patient and Visitor Parking at Ambulatory Locations

- I. Patient and Visitor Parking at Ambulatory Locations
 - a. Patients and visitors parking at any Stanford Medicine Location should abide by all posted rules.
 - b. Additional parking and transportation information is available for patients and visitors online here: <https://www.stanfordmedicinetransportation.org/patients-and-visitors>

Chapter 4: Parking Rules and Enforcement

Section 4.1: Parking Rules

All vehicles parking in areas managed by Stanford Medicine Transportation Services must abide by any posted signs or painted indications defining a parking type, including, but not limited to:

- I. Accessible Parking Spaces**
 - a. Any space that is marked as an accessible space may only be used by individuals with a state-issued disability placard or license plate
- II. Carpool Staff Parking Spaces**
 - a. Carpool Parking Spaces should only be used by staff members who carpooled with at least one other person on their commute
- III. Reserved**
 - a. Any reserved parking space should not be used without prior approval
- IV. Electric Vehicle (EV) Charging**
 - a. Electric Vehicle Charging for patients and visitors is available at the following locations:

| Electric Vehicle Charging Summary - Patients | | | | |
|-----------------------------------------------------|--------------------------------|---------------------------------|--------------------|------------------------------------------------------------------------------------------------------|
| Category | Location / Permit | Number of Charging Ports | Permit Type | EV Charging Rate (As of 9/1/25) |
| Patient/Visitors | Pasteur Visitor Garage | 16 | Hourly | \$0.35/kWh, first 3 hours \$0.35/kWh + \$5.00/hour, after 3 hours *in addition to parking fees |
| | Hoover Pavilion Garage | 6 | | |
| | Redwood City Outpatient Center | 20 | | |
| | LPCH – Main Garage | 22 | | |
| | Bohannon Campus, Menlo Park | 2 | | |

- a. For a map with more information, please see the flyer here:
<http://www.stanfordmedicinetransportation.org/Patient-EV-Charging>
- b. Electric Vehicle Charging for staff is available at the following locations:

| Electric Vehicle Charging Summary - Staff | | | | |
|--------------------------------------------------|--------------------------|---------------------------------|--------------------|----------------------------------------|
| Category | Location / Permit | Number of Charging Ports | Permit Type | EV Charging Rate (As of 9/1/25) |

| | | | | |
|--------------------------------------|--------------------------------|----|--------|------------------------------------------------------------------------------------------------------|
| Staff (Hospital Operated) | 500P – Pasteur Staff Garage | 21 | Hourly | \$0.35/kWh, first 3 hours \$0.35/kWh + \$5.00/hour, after 3 hours *in addition to parking fees |
| | 730 Welch Rd | 8 | | |
| | 750 Welch Rd | 14 | | |
| | 900 Welch Rd | 6 | | |
| | Redwood City Outpatient Center | 20 | | |
| | Hoover Pavilion Garage* | 9 | | |
| | Bohannon Campus, Menlo Park | 2 | | |
| | Pasteur Visitor Garage** | 16 | | |
| | LPCH – Main Garage*** | 22 | | |

*A valid 'Z' parking permit is required in addition to charging fees when parking 6am - 4pm, Monday-Friday

**Eligible swing and night shift staff can access these ports after 1 pm and 4 pm, respectively

***Eligible swing shift staff can access these ports if garage is entered between 1-4 pm

- c.
- d. In addition to the above, staff Electric Vehicle (EV) charging stations are also available in some Stanford University parking lots and garages near the Stanford Medicine Palo Alto Hospital campus.
- e. For a map with more information, please see the flyer here:
<http://stanfordmedicinetransportation.org/Staff-EV>
- f. A ChargePoint account is required to pay for parking and charging in these spaces
- g. Vehicles parked in EV charging stalls must be plugged in and actively charging and comply with all posted signage and required parking permits or fees.
- h.

V. Clean Air Vehicle

- a. Clean Air Vehicle spaces should only be used by a qualified hybrid or clean air vehicle, as defined by the California Air Resources Board

VI. Time Limits

- a. Any person parking in a space with a posted time limit must abide by that limit

VII. ZipCar Parking

- a. Any parking space that is identified as a ZipCar parking space may only be used by ZipCar vehicles

VIII. Display of Permit

- a. Parkers issued a physical placard or hangtag must display the permit at all times, regardless of whether signage dictates it. The permit must be visible at all times; otherwise, the parker is subject to a warning or citation.
- b. Parkers who pay for parking via digital methods (online or app) must ensure the license plate number associated with their permit is accurate; otherwise, they are subject to a warning or citation.

IX. Ambulance Parking spaces

- a. Ambulance Parking Spaces are only to be used by ambulances. No personal vehicles are allowed

X. Loading Areas

- a. Any area that is identified as a loading zone, loading dock, or loading bay may only be used for loading and unloading. All posted time limits must be followed, and no long-term parking is allowed

XI. No Stopping Zones

- a. Vehicles may not be stopped or parked in any fire lane or other area that is marked with a “no stopping” sign

XII. First Come, First Served

- a. Parking spaces are not assigned to individual employees, and are instead made available on a first-come-first-served basis to those who are permitted to park there.

Section 4.2: Parking Enforcement

Stanford Medicine Transportation Services will enforce all posted rules in roadways or parking areas that are managed by Stanford Medicine Transportation Services. Violations or rules may result in a warning, citation, invoice, or towing, as appropriate

- I. Manager Comp**
 - a. When a customer service issue with a patient or visitor cannot be resolved, Transportation Services managers may fill out a Manager Comp card providing free parking for the patient or visitor
- II. “I Owe You” (IOU) Parking Invoices**
 - a. When a patient or visitor does not have funds to pay for their parking fees, a Transportation Services Manager may provide them with an IOU Parking Invoice, allowing the patient or visitor to pay at a later date
- III. Warnings, Citations, and Invoices**
 - a. Any printed warning, citation, or invoice distributed by Stanford Medicine Transportation Services will include information about how to pay any owed fees, and/or contact information for questions or concerns
 - b. If a parker believes they received an invoice in error, they may submit an appeal. All appeals will be reviewed by Stanford Medicine Transportation Services prior to approval or denial
- IV. Towing**
 - a. Unauthorized vehicles parked in tow-away zones may be towed at vehicle owner’s risk and expense
 - b. When towing is required, Stanford Medicine Transportation Services uses Specialty Towing. For more information about, or to reclaim, a towed vehicle, please contact Specialty Towing at 650-365-1610
 - i. At Stanford Health Care Tri-Valley locations, towing is provided by First Steet Tow. For more information about, or to reclaim, a towed vehicle from Stanford Health Care Tri-Valley, please contact First Street Tow at 925-846-1870

Chapter 5: Shuttles

For the most updated list of patient, visitor, and staff shuttles, visit

<https://stanfordmedicinetransportation.org/Shuttles/>

Section 5.1: Patient/Visitor and Staff Shuttle Lines

- I. [Line AE-F Shuttle](#)
 - a. Managed by: Stanford University Marguerite
 - b. Operated by: Hallcon Transportation
 - c. Location: Connects East Bay with Palo Alto
 - d. Description: This route supplements AC Transit's Line U Transbay Service. In the East Bay, this line serves Fremont BART station, ACE/Amtrak Fremont Station, and Ardenwood Park & Ride lot. In Palo Alto, this line serves Embarcadero Rd at Wildwood Ave, Embarcadero Rd at N. California Ave, Stanford Campus Oval, Roth Way Garage, and the Psychiatry Building on Quarry Road
- II. [Campbell Shuttle](#)
 - a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Hallcon Transportation
 - c. Used by: Stanford Health Care & Lucile Packard Children's Hospital staff
 - d. Locations: Santa Clara and Campbell
 - e. Description: The Campbell Shuttle provides free staff transportation between the Campbell Park & Ride lot, Lucile Packard Children's Hospital, and 500 Pasteur
- III. [East Bay Express](#)
 - a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Hallcon Transportation
 - c. Location: Connects East Bay with Palo Alto
 - d. Description: This route travels between Stanford and the East Bay, including Ardenwood Park & Ride, Union City BART station, and Fremont BART station. In Palo Alto, this line serves the Stanford Campus Oval and the Falk Center
- IV. [Evening Parking Shuttle](#)
 - a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Douglas Parking
 - c. Used by: Stanford Medicine staff
 - d. Location: Stanford Campus
 - e. Description: This is an on-demand or scheduled service from the Palo Alto Hospital Campus to parking areas. This line picks up at the 500 Pasteur Transportation Lounge, LPCH Main Lobby, and 875 Blake Wilbur and drops off passengers at the Palo Alto Transit Center, Hoover Pavilion Garage, Stock Farm Garage, and Searsville Lot, on demand. From 4:00am – 5:00am Monday-Friday, this line runs every 15 minutes from Hoover Pavilion Garage to LPCH and 500 Pasteur
- V. [Hospital Direct \(HD\)](#)
 - a. Managed by: Stanford University Marguerite and Stanford Medicine Transportation Services
 - b. Operated by: First Transit (peak hours) and Douglas Parking (off-peak hours)
 - c. Location: Stanford Campus
 - d. Description: Connects Stock Farm North Lot and Hoover Pavilion, serving LPCH, Welch Road at Blake Wilbur Drive, and 500 Pasteur Transportation Lounge

- VI. [Line X](#)
 - a. Managed by: Stanford University Marguerite
 - b. Operated by: First Transit
 - c. Location: Palo Alto
 - d. Description: Runs to and from the Palo Alto Transit Center, serving Stanford Shopping Center, Medical Center on Quarry Extension, Towne and Country Village, and other stops along the route. An Express route is available in the mornings, providing a direct connection from the Palo Alto Transit Center to the Medical Center on Quarry Extension
- VII. [Line Y](#)
 - a. Managed by: Stanford University Marguerite
 - b. Operated by: First Transit
 - c. Location: Palo Alto
 - d. Description: Runs to and from the Palo Alto Transit Center, serving Medical Center on Roth Way, Galvez Street at El Camino Real, and other stops along the route. And Express route is available in the afternoons, providing a direct connection from the Medical Center on Roth Way to the Palo Alto Transit Center
- VIII. [Medical Center \(MC\) Shuttle](#)
 - a. Managed by: Stanford University Marguerite and Stanford Medicine Transportation Services
 - b. Operated by: First Transit (peak hours) and Douglas Parking (off-peak hours)
 - c. Location: Stanford campus
 - d. Description: Travels between the Palo Alto Transit Center, 500 Pasteur Transportation Lounge, and LPCH, serving additional stops along Quarry Road and Welch Road
- IX. [Ronald McDonald House Shuttle](#)
 - a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Douglas Parking
 - c. Used by: LPCH patients and visitors
 - d. Location: Palo Alto
 - e. Description: Connects LPCH with the Ronald McDonald House locations at Arillaga and Taube. Runs scheduled service on weekdays, and on-demand on weekends
- X. [Santa Clara Shuttle](#)
 - a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Hallcon Transportation
 - c. Used by: Stanford Health Care & Lucile Packard Children's Hospital staff
 - d. Locations: Santa Clara and Palo Alto
 - e. Description: The Santa Clara Shuttle provides free staff transportation between the Santa Clara Park & Ride lot, Lucile Packard Children's Hospital, and 500 Pasteur
- XI. [Patient/Visitor Golf Cart – Palo Alto Hospital Campus](#)
 - a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Douglas Parking
 - c. Used by: SHC patients and visitors
 - d. Location: Stanford Campus
 - e. Description: Connects Pasteur Visitor Garage with 300 Pasteur, 500 Pasteur, and 875/900 Blake Wilbur. Golf cart service runs every 10 minutes during operating hours and can be requested via callbox at each stop. Transportation for patients with limited mobility is available on-demand

- XII. [Patient/Visitor Golf Cart – Redwood City Outpatient Center](#)
- a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Douglas Parking
 - c. Used by: SHC patients and visitors
 - d. Location: Stanford Medicine Outpatient Center in Redwood City
 - e. Description: Connects Parking Garage with Pavilions A/B and Pavilions C/D. Available on-demand via callbox or by calling 650.736.8000 during operation hours
- XIII. [Patient/Visitor Golf Cart – Hoover Campus](#)
- a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Douglas Parking
 - c. Used by: SHC patients and visitors
 - d. Location: Hoover Pavilion
 - e. Description: Connects Hoover Pavilion Parking Garage with Hoover Pavilion and Neuroscience Health Center. Available on-demand via callbox or by calling 650.736.8000 during operation hours
- XIV. [Pleasanton Commuter Bus Shuttle](#)
- a. Managed by: Stanford Medicine Transportation Services
 - b. Operated by: Hallcon Transportation
 - c. Used by: Stanford Health Care & Lucile Packard Children's Hospital staff
 - d. Locations: Pleasanton and Palo Alto
 - e. Description: The Pleasanton Commuter Bus Shuttle provides free staff transportation between the Pleasanton Altamont Commuter Express lot, Alameda Fairground Park & Ride lot, Lucile Packard Children's Hospital, and 500 Pasteur

Section 5.2: Shuttle Rules

All passengers on shuttles managed by Stanford Medicine Transportation Services and operated by Douglas Parking must follow the following rules while riding the shuttle. Any passengers who do not follow these rules, any posted rules, or are otherwise acting in an unsafe manner may be asked to leave the shuttle.

- I. No Smoking or Vaping**
 - a. No smoking is allowed on Stanford Medicine property, including Stanford Medicine shuttle vehicles
 - b. Santa Clara, San Mateo, and Alameda County all also prohibit smoking at transit stops. Please refer to the applicable county ordinance for more information
- II. No Standees**
 - a. All passengers must be seated while the shuttle is in motion
 - b. Please note that this rule does not apply on many Marguerite shuttles. For Marguerite rules please refer to Stanford University Transportation
- III. No Pets**
 - a. Service animals are the only animals permitted on shuttle vehicles
 - b. Please note that emotional support, therapy, comfort, or companion animals are not considered service animals under the Americans with Disabilities Act (ADA) and are therefore not permitted on shuttle vehicles
- IV.** For information about rules on Stanford University Marguerite Shuttles, please contact marguerite@stanford.edu

Chapter 6: Alternative Transportation Options for Staff

For the latest information about Transportation Demand Management Programs, visit

<https://stanfordmedicinetransportation.org/Alternatives/>

Section 6.1: Lyft for Business

- I. What is a “Lyft Business / corporate account?” It’s a transportation program designed to provide an efficient and stress-free commute from business to business or business to business meeting location. This guidance extends to all Stanford Medicine employees who are eligible to participate in the Lyft Corporate program upon approval by their direct supervisor/manager.
 - i. Please be advised; the Lyft corporate account is for business-related trips only and cannot be used for commute trips between place of residence & place of business.
 - ii. All rides taken under the Lyft Corporate Program must be business related and should not be submitted as a reimbursement through the SHC Concur Travel and Expense (T&E) system.
 - iii. The Lyft corporate account is strictly for business use only. Which means anticipated travel from office / professional work-site locations to other professional business locations. This program’ intended use is not for traveling from a place of residence to the work environment or from the business location back to a designated place of residence /or home.
- II. **SHC Lyft Procedure**
 - a. Access Request to the SHC Lyft Corporate Program
 - i. SHC Employees must request access to the SHC Lyft Corporate Program through the SHC ServiceNow portal under Access Request
 1. Click on “Request Services”
 2. In the Categories box, select “Access”
 3. Select “Other Access” and write “Lyft for Business” in the Notes/Comments section
 4. Enter your business justification and submit the form
 - b. Approval for access to the SHC Lyft Corporate Program
 - i. Upon submission of the access request in the SHC ServiceNow portal, SHC supervisors/managers will receive an email notification to review and approve the Lyft Corporate Program requests from their direct reports/employees
 - ii. Once an employee is approved to access the SHC Lyft Corporate Program, all rides taken by the employee will be automatically paid for by SHC without any additional approvals
 - c. Activating the SHC Lyft Corporate Program:
 - i. SHC Employees must activate the SHC Lyft Corporate Program by following the activation steps below:
 1. Once an employee’s manager approved an employee’s access request to the SHC Lyft Corporate Program, it will take 48 hours for Lyft to process the employee’s account
 2. Employees will receive an email invitation with activation steps from Lyft. The email will include steps for downloading the Lyft Application from the Apple Application Store or Android Google Store

3. Verification steps will include inputting the employee's phone number and verification code (sent to an employee's phone via text message)
- d. Using the SHC Lyft Corporate Program
 - i. When booking a Lyft ride in the Lyft app, select if each trip is a business or personal trip using the purple highlight on the payment screen on the bottom left
- e. For more information about the SHC Lyft for Business program, view the flyer here:
<http://stanfordmedicinetransportation.org/SHC-Lyft>

III. **LPCH Lyft Procedure**

- a. Access Request to the LPCH Lyft Corporate Program
 - i. Only LPCH employees whose location is set as "off-site" may apply for Lyft access
 - ii. Qualifying LPCH Employees must request access to the LPCH Lyft Corporate Program through Access HR
 1. Under "Employee Self Service", click Lyft Request
 2. Click on Lyft Policy and review. Click Submit
- b. Activating the LPCH Lyft Corporate Program:
 - i. Please see detailed instructions:
<https://www.stanfordmedicinetransportation.org/transportation-programs/corporate-lyft-account>
- c. Using the LPCH Lyft Corporate Program
 - i. When booking a Lyft ride in the Lyft app, select if each trip is a business or personal trip using the purple highlight on the payment screen on the bottom left

IV. **Guidelines**

- a. All rides taken under the Lyft Corporate Program must be business related. The Lyft Corporate Program can be used for trips between work sites or for other businesses-related trips
- b. Commute trips between an employee's home and work are excluded from the Lyft Corporate Program
- c. If the Lyft Corporate Program is used for unauthorized or non-business-related rides, or if it is used for commute trips between an employee's home and work, employees must write a personal check payable to Stanford Health Care or Lucile Packard Children's Hospital for the personal expense and submit to Payroll within 30 days from the date the personal ride was taken
- d. Employees must select the appropriate profile (Business or Personal) before requesting any rides on the Lyft Application
- e. Tips should be reasonable and not exceed 15% of the total cost of the ride
- f. Employees must include the purpose of the business trip in the Notes section in the Lyft Application after completing each ride

Section 6.2: Clipper Card and Transit Passes

- I. Stanford Medicine provides eligible employees (benefitted employee who reside off campus) with a Clipper card pre-loaded with a Caltrain Go Pass, a VTA SmartPass, and an AC Transit EasyPass for unlimited travel, any time, on Caltrain, VTA, and AC Transit
 - a. The [VTA SmartPass](#) allows unlimited travel on VTA buses and light rail, and some express buses (excluding the Dumbarton Express)
 - b. The [Caltrain Go Pass](#) provides unlimited travel on Caltrain
 - c. The [AC Transit EasyPass](#) provides unlimited travel on AC Transit buses (including the Dumbarton Express)
 - d. To be eligible for [VTA SmartPass](#) and [Caltrain Go Pass](#), employees must:
 - i. work 20 or more hours per week
 - ii. receive regular Stanford Health Care (SHC) or Lucile Packard Children's Hospital (LPCH) benefits
 - iii. be at Stanford primarily for employment
 - iv. have a residence address that is not on Stanford property (outside of the 94304, 94305, and 94309 ZIP codes)
 - v. have a residence address within a typical commuting range of Stanford's Palo Alto Hospital campus (i.e., Alameda, Contra Costa, Marin, Merced, Monterey, Napa, Sacramento, San Benito, San Francisco, San Joaquin, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma, Stanislaus, and Yolo counties)
 - vi. are not in a classification listed under "Not eligible"
 - vii. are not fully remote
 - viii. Stanford Health Care Employees must also have:
 1. assigned work location is within 10 miles of a Caltrain station, and
 2. assigned work location is in one of the following zip codes within the Caltrain Service Area: 94304, 94087, 94305, 94025, 95110, 94303, 95054, 94028, 94027, 95134, 94063, 94070
 - e. To be eligible for [AC Transit EasyPass](#), employees must:
 - i. work 20 or more hours per week
 - ii. receive regular Stanford Health Care (SHC) or Lucile Packard Children's Hospital (LPCH) benefits
 - iii. be at Stanford primarily for employment
 - iv. have a residence address within in the East Bay (full zip code list available upon request) & can be checked here: <https://transportation-forms.stanford.edu/easypass-zipcode/>
- II. All passes will remain valid through the employee's time at Stanford unless their eligibility changes
 - a. Please note: provided employees remain eligible, their passes will automatically renew every four months (i.e. April, August, and December) to avoid Clipper's 180-day deactivation policy
- III. **Badge Required with Go Pass use**
 - a. Effective January 1st, 2022, all Stanford Medicine Go Pass users must be prepared to show their employer-issued ID badge to Caltrain conductors along with their Clipper card.
 - b. Staff who do not present their employer-issued ID badge along with their Clipper card may be subject to citation.
- IV. **Passes are non-transferable.**

- a. Fraudulent use and transfer of the passes is a serious violation of the program, which may result in:
 - i. fines up to \$400
 - ii. confiscation of the pass
 - iii. the forfeiture of Commute Club privileges (if eligible)
 - iv. the forfeiture of the privilege of receiving future passes and prizes through Stanford Transportation
- b. For more information about the Go Pass terms of use please refer to the Go Pass Use Acknowledgement page

V. Lost, Stolen, or Damaged Clipper Cards

- a. In the case of a lost, stolen or damaged Clipper card employees **should not request a replacement card via email or phone**. Instead, they should submit a request via Luum
- b. While employees are waiting for their replacement, Stanford Transportation will not provide reimbursements for Caltrain, VTA, or AC Transit fare except in cases where the Go Pass, SmartPass and/or EasyPass needs to be replaced because of a Stanford Transportation error

- VI. For more information about how the passes work, please view the [Caltrain Go Pass](#), [VTA SmartPass](#), and [AC Transit EasyPass](#) flyers
- VII. For more information about Clipper Cards, view the flyer here: <https://www.stanfordmedicinetransportation.org/transportation-programs/clipper-card>
- VIII. If an employee does not receive a Clipper card at their orientation as they were not eligible at the time Clipper cards were issued, and their eligibility changes, they **should not request a Clipper card via email or phone**. Instead they should submit a request on the Stanford University Transportation [website](#)

Section 6.3: Pre-Tax Transit Benefit

- I. Employees who use transit and /or who park at transit, can use pre-tax dollars to purchase transit passes and transit parking. Employees can load pre-tax dollars onto a Clipper card or onto a reloadable commuter card (an alternative payment method used to purchase transit passes and parking at transit) and can save 30-40% on transit and transit parking expenses with a pre-tax payroll deduction
 - i. Employees should keep track of account balances online to make sure pre-tax deductions do not exceed expenses. Orders should be adjusted, as necessary, so that excess funds are not accumulated. Federal tax code specifies that pre-tax deductions are non-refundable.
- II. If an employee is not eligible to receive a Clipper card from Stanford Medicine, they can request or pick up a card from Clipper card directly. Contact Clipper card at 877.878.8883 or visit <https://www.clippercard.com> for more information or to find Clipper card retail locations
- III. For more information about the Pre-Tax Transit benefit, visit: <https://www.stanfordmedicinetransportation.org/transportation-programs/pre-tax-commuter-benefits>

Section 6.4: Pre-Tax Parking Benefit

- I. Employees who pay for parking at (or near) transit or at (or near) the worksite can use pretax dollars to pay for the purchase. For example, employees who pay for daily parking in the 500P - Pasteur Staff Garage (PSG) using the Stanford Medicine Parking app, can load pre-tax dollars onto a reloadable commuter card to pay for the parking and can save 30-40% on parking expenses with a pre-tax payroll deduction. Employees can also purchase parking for transit directly from HealthEquity using pre-tax dollars. Employees who purchase monthly parking passes; like A, C, Z, will automatically pay for parking using pre-tax dollars. Employees do not need to take additional steps to request that pre-tax dollars are used.
 - i. Employees should keep track of account balances online to make sure pre-tax deductions do not exceed expenses. Orders should be adjusted, as necessary, so excess funds are not accumulated. Federal tax code specifies that pre-tax deductions are non-refundable.
- II. Employees who have questions should contact the 24/7 HealthEquity Customer Service team at 855-692-2959 or memberservices@healthequity.com
- III. For more information about the Pre-Tax Parking Benefit, visit:
<https://www.stanfordmedicinetransportation.org/transportation-programs/pre-tax-parking-benefits>

Section 6.5: Park & Ride Lots

- I. Stanford Medicine Manages the following free Park & Ride Lots for Stanford Medicine Staff. A free hangtag parking permit is required to park in all Stanford Medicine Park & Ride Lots
 - a. **Campbell Park & Ride Lot** (600 E Hamilton Ave, Campbell, CA)
 - i. The Campbell Park & Ride Lot provides free parking for staff working on the Palo Alto Hospital campus
 - ii. The Campbell Park & Ride Lot provides a direct connection between the Campbell Park & Ride Lot and the Palo Alto Hospital campus
 - iii. For more information, view the flyer here:
<https://www.stanfordmedicinetransportation.org/campbell-pnr>
 - b. **Santa Clara Park & Ride Lot** (2945 Tasman Drive, Santa Clara, CA)
 - i. The Santa Clara Park & Ride Lot provides free parking for staff working on the Palo Alto Hospital campus
 - ii. The Santa Clara Park & Ride Lot provides a direct connection between the Santa Clara Park & Ride Lot and the Palo Alto Hospital campus
 - iii. For more information, view the flyer here:
<http://stanfordmedicinetransportation.org/santaclara-pnr>
 - f. **Pleasanton Altamont Commuter Express Lot** (4950 Pleasanton Avenue, Pleasanton, CA)
 - i. The Pleasanton Commuter Bus Shuttle provides free staff transportation between the Pleasanton Altamont Commuter Express lot, Alameda Fairground Park & Ride lot, Lucile Packard Children's Hospital, and 500 Pasteur
 - ii. For more information, view the flyer here:
<https://www.stanfordmedicinetransportation.org/shuttles/pleasanton-commuter-bus-shuttle>
 - g. **Alameda Fairground Park & Ride Lot** (2100 Valley Ave, Pleasanton, CA)
 - i. The Pleasanton Commuter Bus Shuttle provides free staff transportation between the Pleasanton Altamont Commuter Express lot, Alameda Fairground Park & Ride lot, Lucile Packard Children's Hospital, and 500 Pasteur
 - ii. For more information, view the flyer here:
<https://www.stanfordmedicinetransportation.org/shuttles/pleasanton-commuter-bus-shuttle>

Section 6.6: Vanpool and Carpool

I. Vanpool:

- a. A commuter vanpool is a group of five or more employees who commute to and from work together. Most vanpool members can choose to ride on a full-time or occasional basis, depending on their schedule. The vanpool driver can use the vehicle for free personal use
- b. For more information about Vanpools for the
 - i. Palo Alto campus, view the flyer here:
<http://stanfordmedicinetransportation.org/Vanpool>
 - ii. 3700 Haven Court Vanpool, visit:
<https://www.stanfordmedicinetransportation.org/transportation-programs/vanpool-hc>
 - iii. Tri-Valley Vanpool, visit:
<https://www.stanfordmedicinetransportation.org/TriValleyVanpool>

II. Carpool:

- a. Pasteur Staff Garage Carpool Program
 - i. Stanford Health Care or School of Medicine employees are eligible to join the Pasteur Staff Garage Carpool program for free or discounted parking.
 - ii. Staff who wish to participate will be required to sign up for the Stanford Medicine Transportation App, and then may request to join the carpool program via Smartsheet.
 - iii. Carpool participants may request a specific carpool group, or Stanford Medicine Transportation Services will create group with other carpoolers based on location and shift.
 - iv. Once the carpool group has been established, drivers will be eligible to purchase daily permits for 500P – Pasteur Staff Garage at discounted rates
 1. 2 vehicle occupants: 50% discount
 2. 3 or more vehicle occupants: Free parking
 - v. For more information about the Pasteur Staff Garage Carpool Program, please visit
https://www.stanfordmedicinetransportation.org/PSG_Carpool_Program_Flyer
- b. Stanford University Carpool Program
 - i. The Stanford University Carpool Program allows staff to match with other carpoolers
 - ii. Interested staff can create a carpool listing or join an existing listing on the Stanford University Transportation website
 - iii. There is no free or discounted permit purchasing available through Stanford University's Carpool Program
 - iv. For more information about the Stanford University carpool program, please visit
<https://transportation.stanford.edu/rideshare/learn-about-carpooling>

Section 6.7: Bicycle Programs

- I. **Bike parking and repairs**
 - a. There are bike racks and bike repair stations with multiple tools to make minor repairs and pump up tires. located around campus. The racks also serve as bike stands
 - b. Bicycles are not permitted inside hospital buildings.
- II. **Bike cages**
 - a. Lock your bicycle in the bike room at 500P, located near Welch Road, or at the Hoover Pavilion.
- III. **Bike shop**
 - a. The Campus Bike Shop is located in Tresidder Union at 459 Lagunita Drive. Stop by for discounted helmets, tune-ups, bike rentals and sales, accessories, and more. Call or email for more information on offerings and hours of operation, 650.723.9300
info@campusbikeshop.com
- IV. **Bike classes and programs**
 - a. Take a bicycle safety class or attend a Bicycle Safety Station held on the first Friday of each month, where you can register your bike, do a bicycle safety check, learn the “rules of the road”, and ask questions
- V. For more information about Bicycle programs, view the flyer here:
<http://stanfordmedicinetransportation.org/Bike-Program>
- VI. For maps of bicycle facilities, please see below:
 - a. Palo Alto Hospital campus locker rooms and showers:
<http://stanfordmedicinetransportation.org/Bike-Showers>
 - b. Palo Alto Hospital campus bike facilities: <http://stanfordmedicinetransportation.org/bike-facilities-main>
 - a. Stanford Medicine Outpatient Center in Redwood City bike facilities:
<http://stanfordmedicinetransportation.org/RWC-Biking>

Section 6.8: Last Mile Lyft Pass

- I. SHC, LPCH, Palo Alto Labs and SoM staff working at 2452 Watson Court or at Palo Alto Labs are eligible to apply for the Caltrain Connection Lyft Pass:
 - a. The Caltrain Connection Lyft Pass Provides up to \$20 towards a Lyft ride between:
 - i. 2452 Watson Court
 - ii. California Avenue Caltrain Station
 - iii. Palo Alto Caltrain Station
 - iv. Embarcadero @ Wildwood (AE-F/Line U Stop)
 - v. Palo Alto Labs
 - b. For more information about the Watson Court Caltrain Connection Lyft Pass Program, view the flyer here: <http://stanfordmedicinetransportation.org/wc-lyftpass-flyer>
- II. SHC staff working at 3700 Haven Court are eligible to apply for the Haven Court Lyft Pass:
 - a. The Haven Court Lyft Pass provides a free Lyft ride between
 - i. 3700 Haven Court
 - ii. Palo Alto Caltrain Station
 - iii. Menlo Park Caltrain Station
 - iv. Embarcadero @ Wildwood (AE-F/Line U Stop)
 - v. Willow Rd & Middlefield Rd (Dumbarton Express Stop)
 - b. For more information about the Watson Court Caltrain Connection Lyft Pass Program, view the flyer here: https://files.stanfordmedicinetransportation.org/production/Haven-Court-Lyft_07-19-2474.pdf?dm=1721845351
- III. Tri-Valley
- IV. Sunnyvale
- V. Valid anytime Monday – Friday. Not valid for weekend trips
- VI. Each Lyft Pass provides up to 50 rides per month, and renews automatically each month

Section 6.9: Guaranteed Ride Home

- I. SHC and LPCH rotational or day shift employees with a primary work location at the Stanford Medicine Palo Alto Hospital Campus who have logged a sustainable commuting method other than driving alone or telecommuting in Luum may use this program to receive a free Lyft ride for their commute home for qualifying events
- II. Staff who hold an active paid parking permit (including daily permits at Pasteur Staff Garage or Welch Road and daily or monthly Stanford University 'A', 'C', and 'Z' permits) are not eligible for this program.
- III. The Guaranteed Ride Home Program may be used by eligible employees up to 6 times per calendar year
- IV. For full details about eligibility and qualifying events, view the Guaranteed Ride Home rules in Luum
 - a. SHC: <https://shc.luum.com/accounts/guaranteedridehomeinfo>
 - b. LPCH: <https://smch.luum.com/accounts/guaranteedridehomeinfo>
- V. For more information about the guaranteed ride home program, visit:
<https://www.stanfordmedicinetransportation.org/transportation-programs/guaranteed-ride-home>

Chapter 7: Fleet Services

- I. All Stanford Health Care, Stanford Medicine Children's Health, and Stanford Health Care Tri-Valley Fleet vehicles are purchased using Capital funding
- II. **To request a new fleet vehicle:**
 - a. Submit a request online [here](#)
 - b. Your request will be reviewed by Transportation Services.
 - i. If approved, the request will be submitted to Treasury for capital funding review
 - ii. If not approved, the request will be returned to the requesting department with feedback
 - c. Requests approved by Transportation Services will be submitted to Treasury for review
 - d. All new/replacement vehicle requests must be purchased with capital funding
 - e. Transportation Services reserves the right to allocate one vehicle for multiple departments to share, based upon use cases & utilization.
- III. **To request a new/replacement fleet vehicle:**
 - a. Submit a request online [here](#)
 - b. Vehicles with upcoming lease expirations will need to be approved by Transportation Services for capital funding approval by Treasury
- IV. For Additional information on Fleet Services, kindly refer to policy here:
<https://stanfordhealthcare.policytech.com/dotNet/documents/?docid=18396&app=pt&source=browse>

Chapter 8: Stanford Medicine Transportation Services – Privacy Standard

Introduction

Stanford Medicine Transportation Services collects various data from users of its parking and transportation facilities. Protecting the privacy of staff, patients and visitors who use Stanford Medicine parking facilities is an extremely important task, and one that we take very seriously.

This Privacy Standard covers our treatment of personal information that we gather when Stanford Medicine personnel use the Stanford Medicine Transportation Services website or park a vehicle in parking facilities managed by Stanford Medicine Transportation Services. Our Privacy Standard does not apply to the information practices or services offered by other organizations or individuals, known as third parties, including service providers, contracted vendors, public agencies and others linked from our website.

Data Provided to and Collected by Transportation Services

Stanford Medicine Transportation Services collects the data described in the table below from users of its parking facilities

| Type of Data | When collected from users | How Transportation Services uses this data |
|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| First and last name | When staff member users purchase daily or monthly parking | To confirm user identity in order to authorize parking privileges |
| Email (staff are encouraged to provide work emails) and mobile phone number | When staff member users purchase daily or monthly parking | To confirm user identity in order to authorize parking privileges For communications related to parking permits, parking rules, and parking impact notices |
| Vehicle license plate number | From users, when staff member users purchase daily or monthly parking By license plate recognition (LPR) systems, when vehicles are parked in Stanford Medicine facilities | To track parking facility (garages and lots) utilization To validate that parking has been paid for and issue invoices as needed |

License Plate Recognition (LPR) Technology. Stanford Medicine Transportation Services and Stanford University both employ license plate recognition, or LPR, technology for parking operation and enforcement purposes. Use of LPR technology allows parking operations and enforcement staff to manage and monitor parking permits and parking utilization.

Collection and Use

Data collection. Personally identifiable data such as name, email address and mobile phone numbers is collected from users as described in the table above. Users provide this data when purchasing parking. LPR technology uses cameras mounted at parking facilities, cameras mounted on mobile vehicles and handheld devices to scan license plates of vehicles parked in Stanford Medicine facilities. Stanford University also scans license plates using LPR technology in parking facilities it manages which may include facilities that you park in. License plates are publicly available and scanning occurs one vehicle and one area at a time. The process of scanning license plates is similar to the process of checking for permits on a windshield.

Data use. Stanford Medicine Transportation Services collects, stores, and uses this data only for parking and transportation-related uses and to comply with Stanford Medicine or Stanford University policies and applicable laws and regulations, including the California Vehicle Code (which is enforced on the Stanford campus) and the requirements of land use permits issued by Santa Clara County and other governmental authorities. The purposes for which your data may be used include the following:

- To evaluate your parking usage type and frequency to determine if you would benefit from a different permit type or could be eligible for incentive programs or alternative commuting solutions.
- To solicit feedback about our programs, including the use of LPR for parking management.
- To evaluate the effectiveness of programs and services in changing parking choices and/or commute behavior.
- To notify you of information, updates, resources, programs, services, initiatives, or surveys related to transportation.
- To calculate parking rates based on utilization among participants as a whole and by groups and to design strategies to increase use of alternatives to driving alone.
- To suggest and plan future parking and transportation programming and services at Stanford.

Stanford Medicine Transportation Services uses third-party vendors and information technology service providers for the storage and processing of this data, as well as general administration of parking and transportation programs and for the other purposes set forth in this document. We do not sell or license your identifiable data to any third parties for any other purpose. Aggregated data that is not identifiable to any particular individual, including aggregated LPR data, may be shared with other Stanford Medicine or Stanford University organizations and third parties for research, program management and other purposes related to Transportation Services operations. Stanford Medicine Transportation Services also shares data with Stanford University Transportation Services. Your data that is shared with University Transportation Services will be governed by University Transportation Services' privacy policy which is located [here](#).

Data Security

Stanford Medicine Transportation Services retains license plate information and personally identifiable data in a secure and private manner. As with all personally identifiable data at Stanford Medicine, LPR data is managed with appropriate information technology security measures in place.

Access to personally identifiable data and license plate data will require individual logins, providing added security, tracking, and accountability for those who access the data.

The LPR data and other personally identifiable data will not be used for any unauthorized purposes and will be limited to groups with a need to know. License plate data will only be associated with other identifiable data where necessary to process permits, invoices, and other parking information and to achieve the purposes for which data may be used under this standard.

Changes to this Privacy Standard

This Privacy Standard will be updated periodically to reflect any material changes in our programs and practices. These changes will be evident by inserting a new “Effective Date” (see below) and are effective when they are posted to our website at stanfordmedicinetransportation.org. Treatment of information we collect is subject to the version of the Privacy Standard in effect at the time such information is used.

Contacting Us

If you would like to send us a request, or if you have any questions or concerns regarding our Privacy Standard, you may contact us by e-mail at TransportationServices@stanfordhealthcare.org or call us at 650.736.8000.

Appendix: Updating and Approval Procedures

This document is created, updated, and approved by the Stanford Health Care Facilities, Services, & Planning (FS&P) Transportation Services Department on behalf of the Stanford Medicine entities who are supported by the Stanford Medicine Transportation Services shared service. It is reviewed quarterly by members of the Stanford Medicine Transportation Services Department.

| Date | Description of Changes |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| January 2021 | Original Document |
| February 2021 | Revised to clarify topics and order of sections |
| June 2021 | Revised to format as a standalone Transportation Code |
| July 2021 | Revised appendix, added version history table, added Privacy Standard |
| August 2021 | Revised formatting |
| September 2021 | Revised to reflect parking changes at Searsville Lot (L-22) and Stock Farm Garage (S-5), HD Line Route Change, update SHC Swing Shift parking process, remove social distancing passenger limits from Section 5.3: COVID-19 Safety |
| October 2021 | Added clarification to section 6.9 (Bicycle Programs) that bicycles are not allowed inside hospital buildings |
| November 2021 | Updated all references to 500P – Pasteur Staff Garage to note that the Stanford Medicine Parking app has replaced Passport Parking in that garage. Updated all references to ‘A’ and ‘C’ permit eligibility due to new hire date eligibility update effective 12/1/2021. Clarified language describing J Lot temporary parking access. Updated Caltrain Go Pass section to include update that as of 1/1/2022 staff must be prepared to show employer-issued ID along with Clipper card to Caltrain conductors. Clarified ‘C’ permit parking locations. |
| December 2021 | Updated language to reflect minor operational changes at: Pasteur Staff Garage, Pasteur Visitor Garage, Lucile Packard Children’s Hospital Main & West Garages. Added note about access cards granted to approved official and/or service vehicles, and the cost of replacing those cards. |
| January 2022 | Formatting revisions |
| April 2022 | The Santa Clara Shuttle was added to the Shuttle section, also added the Santa Clara Park & Ride Lot to the Alternative Transportation Options for Staff (TDM) section. In addition, the Watson Court Caltrain Connection Lyft Pass name was updated to: “Watson Court & Palo Alto Labs Caltrain Connection Lyft Pass”. The table of contents was also updated to reflect the recent changes. |

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| June 2022 | Updated Welch Road Staff Parking Section to reflect new operations. "7 Day Passes" in the Stanford Health care Patient & Visitor Parking section updated to reflect the correct location where the passes can be purchased. Park & Ride section updated to include more information about fuel delivery & car wash service. Minor formatting edits. Table of contents updated accordingly. |
| July 2022 | Note added about 'Z' permit parking at the Stock Farm Garage rooftop parking date extended. Also, clarified Lyft for Business guidelines. |
| August 2022 | Note added about pre-tax benefits, updated to clarify federal tax code rules. Scoop program information was removed, as the Scoop program for Stanford Health Care and Lucile Packard Children's Hospital staff discontinued 9/1/2022. Table of contents updated accordingly. |
| November 2022 | Updated Sections 2.2 Stanford Health Care (SHC) & 2.3 Lucile Packard Children's Hospital (LPCH) "Staff Parking on Stanford Medicine Main Hospital Campus" permit eligibility date, "2019" for A / C / Z permits. |
| January 2023 | The Parking Exceptions details have been updated to reflect a change to parking permissions in the lower levels of Hoover Pavilion Garage to remove 'Z' permit parking and add a portion of swing shift parkers who now park in this location. |
| March 2023 | Revised Swing Shift Parking guidelines to reflect new parking locations for swing shift staff hired after 1/1/2019, effective April 3, 2023. Added Campbell Park & Ride lot and shuttle as a new service for staff. Removed information about masking requirement on shuttles. Added Watson Court Overflow Parking incentive program details |
| May 2023 | Updated Parking Rules to denote that spaces are not reserved for individual employees, but available on a first-come-first-served basis to eligible employees. |
| June 2023 | Updated Section 6.2 Clipper Card and Transit Passes to reflect more detailed eligibility requirements. |
| September 2023 | Updated parking pricing to reflect new rates, updated 'A' permit eligibility (all SHC and LPCH staff now eligible), and removed SRI Park & Ride information. |
| October 2023 | Removed references to retired shuttle lines, updated Hoover Pavilion Garage description, updated parking supply map, and updated Electrical Vehicle charging information. |
| July 2024 | Minor updates to align with Stanford Medicine brand names, removal of discontinued programs (Yoshi fuel & wash), revision of electric vehicle charging rates effective August 1 2024, update of parking locations managed to include Welch Road and consistently formatted text, removal of archived shuttle programs (Bohannon, Fircrest), addition of East Bay Express management by the hospital, addition of guaranteed ride home program, addition of Haven Court vanpool and last mile Lyft programs, clarification of resident/house staff parking location for swing shift, revised J Lot parking information, removal of 301 Ravenswood parking information due to building closure, moved information about 7 day |

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|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | parking passes into specific garage sections instead of standalone section, updated RV parking pricing, updated pre-tax benefit information to reflect current provider contact information, added 900 Welch parking validation process for Radiation Oncology patients at 875 and 900 Blake Wilbur |
| October 2024 | Addition of Stanford Health Care Tri-Valley staff Parking Management, and revision of Emergent Response program terminology (formerly Emergent On-Call) |
| August 2025 | Pleasanton Commuter Bus Shuttle & lot information added, 30 year permit option for monthly parking via the Stanford Medicine Parking App, EV Charging information modified & new locations added, Valet Parking removed, 1190 Welch Construction Trailers permit language added, Display of Permit section added, temporary Stock Farm Garage 'Z' permit parking extended, VIP Validations replaced by online validations |
| September 2025 | Permit pricing increases; EV charging rate increases, 900 Welch Rd gate arm installation & pricing |